Reading/Writing Lab Student Survey Results, Fall 2017 10/24/2017

Class:	8= **39**	9= **61**	10= **51**	59= **22**	110= **234**	201= **32**	**Total 24 Classes**
Class:	18= **70**	19= **23**	111= **2**		Write In= 23	**Total** (responses)**: 557**	

Is coming to the lab helpful?		
	Yes	No
(#)	**551**	**6**
	98.92%	01.07%

Personal use of the lab:		
	Selected	Unselected
(#)	**540**	**17**
	96.94%	03.05%

In what way (was the lab helpful)?

Essays. (59)
Homework/Assignments. (114)
Study. (6)
Printing. (38)
Computer Use & Internet/Research. (91)
Quiet. (6)
Concentration. (31)
Tutoring (14)
Helps me pass time.
There are a lot of people in the library.
Fast, organized, clean area.
In every way that I need.
I was able to do my homework in peace.
Helped me login because I was confused.
Use headphones.
Assistants are always there to help in any way.
Is not full of people like the library.
Different skills learned, writing structure wise.
They assist with resources we may not have at home.
Easy access to computers + no waiting.
The tutoring they have is very helpful.
Counseling.
It helps me understand more of what we're learning.
Extra help.
Is a peaceful place to work and study.
For using Aplia and review essay structure.
It is very peaceful, personnel is nice.
My work that is assigned to me in the class, I get to finish it faster.
Tutors helped me how to cite and other things.
I ask for help and receive it.
It is helpful to be able to work on assignments and have help to do it.
I printed out my sources faster than if I was at the library.
Assignments are on canvas.
Toolwire game.
I can get my work completed on time.
We can use the computers for critical thinking games. **(Continued Below)**

Questions (Y/N)	Yes	No	N/A
Have you used the pay station?	**185**	**372**	**-**
(%)	33.21%	66.79%	**-**
Were any of the lab staff available to assist you?	**460**	**20**	**77**
(%)	82.59%	3.59%	13.82%
Were the lab staff helpful?	**469**	**8**	**80**
(%)	84.20%	1.44%	14.36%

How did you hear about this lab?

	Class requirement	Heard from a friend	Other
(#)	**400**	**86**	**71**
(%)	71.81%	15.44%	12.75%

Was the lab adequately supplied for your studying?	**Selected (as "Adequately Supplied")**	
	(#)	(%)
Computer Availability	**510**	91.56%
Printing	**427**	76.66%
Stapler	**310**	55.66%
Pencil Sharpener	**188**	33.75%
Shredder Machine	**125**	22.44%
Hole Puncher	**185**	33.31%
Dictionaries	**99**	17.77%

Comments: (Representative)

Just thank you for all the help.
Computers are slow.
Great study room.
Good job! (5)
I like the lab and staff.
I like that there are not too many people in there and it's easy to study.
I like the lab because the tutors are good people.
I like that it is quiet and I can concentrate better.
Provides good service.
Cool.
Great (4)
You're doing a great job. Thank you.
Sometimes the workers aren't kind.
Sometimes someone goes in as a walk-in, like for an emergency, and the tutors take too long to attend to us. Hire more tutors!
I like coming here because there are all the things that I need to do my homework. The room is very quiet and I can focus on my homework.
It is okay.
Good service.
This is the only place I come for my computer needs. I do not like the computers at the library.
Thanks.
Came in on Friday + everything was fast to use + I was helped right away.
Very helpful.
Keep up the good work.
Has the best tutors and the Reading and Writing Lab is the best.
Thank you. (5)
At the library, everyone is hogging the computers and I only needed to do some quick printing.
Very organized and helpful! Great learning environment.
Nice and helpful staff.
Thank you for your help today.
Thank you for letting me use the computers and aiding me with paper prints of classes I need.
Everyone are ready to help us.

Comments: (continued)

Thank you for having this lab available for students.
When there is a problem with something on the computer the staff members are very helpful and try their best to solve the problem.
Internet slow!
Love how quiet it is, and it allows me to concentrate. For example, when I'm doing my homework.
Staff are really helpful for me and my husband. Thank you.
Sometimes coming to the lab is a fritter of time because teacher does not teach in class.
The staff service is excellent.
No comments, everything is great. Thank you!
Staff is always helpful.
Good staff service.
The lab is necessary for me.
I really like to come to the computer lab. I can get more done here.
Everything is good.
It is a peaceful and clean space to work or study.
I love this lab, it is the best thing after pizza.**
It's too cold.
This lab has excellent personnel, services, and the attention is excellent
Very quiet and clean. Ideal to study.
We should register ourselves.
Self register to the labs.
Great place to do your online assignments/homework.
Great place for students just not for me.
Maybe make one closer to the other end of IVC.
Everything is ok.
Have a nice day.
The people in the lab are helpful.
It's sometimes very cold.
All is well.
It helped me to concentrate on my assignments.
Great service. (4)
The lab was always clean and neat.
I was able to do classwork here at school when in need.
Thank you for providing this lab for students.
I enjoy coming to the lab! Thank you!
Lab is a very helpful resource. While surely continue to use.
The lab contains computers available to complete my assignments in a quiet environment compared to the library which lack computers available.
A very quiet area to do homework.
Very helpful, staff is friendly and always helpful. Easy access to a computer. Very important always quiet.
I love coming to the lab.
I like the services and would like to see future implements for students.
Very nice staff (3)

Update program needed for Toolwire.
Give me extra time to focus on my work.
Nice organizing on desktop. 10/10
I like the reading/writing lab because it helped me to succeed this semester and improve my educational studies.
It is very useful.
The walk-in tutors need to ask students if they want help because the other day I waited like 30 minutes and anyone helped me, so I left and I felt sad.
Clean quiet room.
Thank you for having us.
Lab and all amenities are very useful, thank you.
Good lab computer.
This lab supplies me with every school supply I need.
The lab is a great place.
A lot of students don't have the useful service of a computer and internet. Computer lab is a very helpful place for such students including myself.
Excellent, it is good for us as students having a place where we can do homework and review what we're doing in class.
More tutors in every day for writing.
It good have a place for help for English and print.
Yea some of your staff are really disrespectful, so like change that bro.
I would like to say you are ok and need to keep up the great work.
Keep up the good work.
Printing should be free.
Keep up the work.
Should allow students to play League of Legends.
Thank you for having this.
I love IVC.
You are all doing great.
Computer lab is a great place.
In general, the lab is very helpful. Is there a food station? Hehe**
Great study room.
Very helpful to the students. Thank you for having this lab and for the tutors that usually are always available to assist us.
Yeah got some good-looking staff, keep it that way.**
I come here at least twice a week and it's really comfortable to do my homework.
I love this place!
Printing should be free.
Best lab ever and tutors and instructor help me a lot in my homework.
Some of the tutors were nice and others were rude because I didn't understand their patience is low.
I think the lab is excellent.
I like coming to the lab to type my essays and if I have questions there will be someone to assist us.
Everyone is nice and always helpful.
The lab is always helpful.
Very friendly staff.
Everyone is nice and helpful.

Well taken care of, thank you!
The lab is perfect.
Nice and quiet.
This lab is very helpful!
Thanks for being here and for helping us.
The staff is very friendly and understanding. I don't feel belittled if I need assistance. Working with technology can be tough, but this staff is awesome and always willing to help out.
I usually come here if I need to print or for class and it is well worth the while to be here.
I'm glad we have lab time provided for class.
It is a good place to focus on work.
Perfect! Quiet place! Very helpful.
The staff is doing an amazing job.
Great lab with great helpful staff.
Better headsets.
Wow, great moves, keep it up proud of you.
Keep it up G! You guys doing good.
Very well maintained, nice environment.
Sometimes they don't have computers available.
Add more tutors.
It was fun.
Just thank you for all the help.
Maybe the computers are slow because of the internet, but I had to change 3 times in order for 1 to work. It was actually Google Docs fault.
Not at all everything is OK!
I love the lab.
It's a good source to use to get help in all classes, especially English.
I love having the lab available it really helps me succeed.
It is a good lab, just needs to be on the center on campus.
Very nicely organized. All staff are helpful. Also, all staff is very nice and humble. They are all caring staff.
Actually, none of the computers I tried worked. I figured it was Google Docs that weren't working.
Everyone is nice and helpful.
It's quiet, and that helps me focus on my work.
A lot of students talk or during someone is doing homework, but not during class.

To type my final draft and have a tutor check.
Peaceful, helps get work done.
Very helpful in computers.
Very helpful I come every day and I love it very silent and peaceful.
Grammar.
Way quieter than the library, so I can get more time.
Our instructors give us feedback.
I am able to get more work done.
It helps me get caught up on my work.
Easy to read.

In what way (was the lab helpful)? **(Continued)**

I applied for next semester's classes.
It has better access than the library.
I don't want to do this at home.
We were able to access critical thinking games to develop our skills.
Teacher requires lab use.
Helps me because I don't have time at home.
Get assignments done during class.
Get work on.
It's a great lab and people working there are great help.
They help you to understand.
You need more personnel.
Persons are helpful when I can't access.
In learning about English grammar.
I am able to get my assignments done faster.
This program lets me work at my own speed and is has a lot of information.
The programs are easy to use and understand.
To learning more details.
I do my work.
I get to use Aplia and get help when needed.
If I ever get stuck on a problem I have someone to help me.
It is more interactive.
She help us when we have doubts, and she explain them.
Learn faster.
In every way, coming to the lab is a blessing.
Finishing my research
I have access to computers and wifi.
Really helpful.
Access to academic readings online.
It helps me with all my classes.
Organizing my ideas.
Accessing Toolwire.
I get to ask the teacher questions while I do my essays/tutoring.
It is clean.
Helpful center to gather information.
We can complete our work with help of the teacher.
It helps you a lot.
I found information I need for my essay by searching the IVC library.
I get to type and research things for my essays.
It is very productive and helpful getting help from teacher and embedded tutor.
Improve on turning my assignments in on time.
I learn things that I don't see in class.
To do our Aplia assignments.
Better understanding of learned topic.
Get work done more efficiently, easy environment to be productive.
It helps to understand better.
You are given practice that's clear.
To finish lab assignments.
It help me prepare for tests.
We set to do more work here, then finish them at home.
Learn new things.
Get my reading sec done.
Applying.
Finish assignments, study research topics.
It's quiet and doesn't have distractions.
It allows me to do work when I don't have time outside of class.
Working on English writing games.
I can rewrite my essay.

Gives me time to spend with the help of my teacher, allows 1 on 1 time and helps to better understand how to do papers.
Asking for help and getting responses quickly.
Class time for research on papers.
When I need to check my grammar and just revise whole essays.
The feedback I receive on my assignments.
Staff help answer questions.
It has the resources I need for classwork.
I get help from my professor and tutor.
Staff available to help me.
It is helpful for the class and make corrections.
I work better in labs.
Writing/grammar lab.
Feedback on my work.
It provides a comfortable area to work in. It also provides all essential programs.
I bring my laptop to class and work on it when we come to the writing lab.
It is very helpful with English class.
Very nice.
Was able to receive needed assistance from professor.
To help me understand the lessons in class better.
Finishing my work.
The author know how to explain.
Doing essays and it's quiet.
I'm able to work fast.
Helps me finish with my class.
Helps me get my work done faster.
Helps me finish my assignments ahead of time.
My teacher review the information.
I am able to work on assignments and if I need clarification I am able to go directly to my professor.
Earn time.
I can finish my assignments on time.
Having required assignments outside of the class helps with keeping the info longer.
If I'm not sure about a problem I can ask.
If someone has no computer or internet they can go in there.
It allowed me to prepare myself for my exams.
Just didn't find it necessary for me personally.
If I have any questions I have easy access to a teacher or student.
We had a bit of practice on the readings.
Do not have resources at home.
It helps me with Aplia.
It help me do my reading lab assignments.
By asking what I couldn't understand properly from a lecture.
In the way that by my own I won't do it, so it helpful for me.
To do Aplia assignments.
I feel it was helpful for me in all aspects.
I don't procrastinate that much.
I learned more of how to identify the main idea in a paragraph.
It helps me improve my reading skills.
To get the reading work done.
I work after so it helps shorten my time when I get home.
Peace of Mind.
I finish my toolwire games for my Eng class.
Preparation for class.
They help me correct my paper.

The system was very useful, laptop wouldn't get it.
Aplia assignment.
Learning more English.
I don't have wifi at home and if I need assistance it's all here.
Varieties of ways.
Practice.
We learn to practice important items.
It helped me understand more of what we were going over in class.
Advance in work.
I came for help.
Because I learn.
I go to work after class, so it helps me do some work.
Doing my Aplia assignments.
I got to do my work while in school.
All resources are ready to use.
It was helpful for my reading assignment.
Research, homework, Aplia assignments.
It help me to acquire more skill.
They assist you a lot.
Learning.
It has helped me to develop my English.
Get stuff done, and be able to get help at the same time.
Helps me get my work done days before its due.
Helps you get things done with someone there to help you.
It allows for more work to be completed with extra help.
Has all the appropriate equipment and internet fast.
Much more productive than just having a notebook.
Getting help.
I'm able to do all the work I have to do.
I'm able to take advantage of the class and advance on any upcoming assignments.
I'm just good dawg.
It shows us how to be better ourselves.
Helps me use Word, Excel.
It helped me to do research.
Allows me to get work done.
Instructors are able to proofread essays.
There is someone always there to assist.
I don't come at all so I don't know how.
Tutors help out a lot.
Sometimes tutors are not what we expect.
Very useful for getting help for my class.
For grammar and my writing skills.
Help me do some research to help me in my project.
All the possible ways that can be imagined.
The people and tutors are patient and understanding.
It helps me get work done with good resources.
Doing writing games.
The tutoring here is great.
Able to complete tasks and can ask for assistance.
To be able to turn in writing games early.
There's always someone to help, no matter for what class you're here for.
It has all I need.
Helps you in grammar or structure errors.
Sometimes with technical issues and questions.
Helps me check my grammar for my essays.