## **INSTITUTIONAL STUDENT LEARNING OUTCOMES (ISLOs)**

ISLO 1	COMMUNICATION SKILLS
ISLO 2	CRITICAL THINKING SKILLS
ISLO 3	PERSONAL RESPONSIBILITY
ISLO 4	INFORMATION LITERACY
ISLO 5	GLOBAL AWARENESS

## **SERVICE AREA LEARNING OUTCOMES (SAOs)**

SERVICE AREA OUTCOMES	ISLO(S)
(Describe learning outcomes.)	[Link SAO to appropriate ISLO(s).]

	SERVICE AREA OUT	COME #1	ISLO(S)
Identify Outcome: Decrease the amount of physical client documents stored in Mental Health Counseling		ISLO :	
program			☐ ISLO
Measurable Outcome Summary: Determine number of forms converted to Electronic Health Records			
(EHR) and assess whether or not forms can continue to be stored electronically without compromising client confidentiality or ethical/legal obligations.		☐ ISLO !	
Met	Partially Met	Not Met	
		d detail status on those not fully met: In functionality promised. Rsesearching new	

	systems to use.	
		<u> </u>
SAO	SERVICE AREA OUTCOME #2	ISLO(S)
	Identify Outcome: Increase visits to Student Health 101 website by promoting service on campus.	☐ ISLO 1
2		☐ ISLO 2
<b>6-</b>	Measurable Outcome Summary: Compare student visits from Spring 2013 with Fall 2013/Spring 2014	☐ ISLO 3
	visits. Service was implemented in Spring of 2013 but was not promoted to students.	☐ ISLO 4
		□ ISLO 5

Not Met

Partially Met

Provide detail on any improvements/effectiveness and detail status on those not fully met: Will start sending monthly email blasts promoting service and will advertise the system during Student Health

Met

Fair.

SAO	SERVICE AREA OUTCOME #3	ISLO(S)	
	Identify Outcome:	SLO 1	
3		☐ ISLO 2	
•	Measurable Outcome Summary:		
		☐ ISLO 4	
	Met Partially Met Not Met	☐ ISLO 5	
	Provide detail on any improvements/effectiveness and detail status on those not fully met:		