2010 IVC Student Survey

2008 IVC STUDENT SURVEY

We want to ensure that all students at Imperial Valley College feel welcome and valued. We also want to continually improve the instruction and services that we provide. The purpose of this survey is to determine how well the college is meeting these goals and to identify problems or student concerns that need to be addressed. We promise you Absolute Confidentiality. We do not ask for your name or any ID number. Your answers will be completely anonymous and, therefore, remain confidential. This survey includes 68 questions and will take approximately 15 minutes.

Thank you very much for taking the time to complete this survey.

If you have already taken this survey, please do not continue.

1. Your sex:

- Female
- Male

2. Your age:

- Under 18
- 18-19
- 20-24
- 25-29
- 30-49
- 50 and over

3. Your ethnicity:

- American Native
- Asian
- Black
- Hispanic/Latino
- 🔃 Other
- White

4. Your marital status:

- Married
- Divorced

2010 IVC Student Survey
Widowed
Cohabitating
Single
5. How many dependants do you support?
0
1
2
3
4+
6. How many hours each week on an average do you work outside the home?
None
1-10
11-20
21-30
More than 30
7. If you are disabled, please identify your disability. Mark all that apply.
Mobility impaired
Visually impaired
Pearing impaired
Speech/Language impaired
Attention Deficit Disorder
Acquired Brain Injury
Learning Disabled
Psychological disability
Developmental disability
Other (please specify)
8. Are you receiving financial aid (BOGG, PELL, SEOG, CALB, ACG)?

Yes

2010 IVC Stu	udent Survey
?	No
9. H	ow many semesters/sessions have you attended IVC?
?	1-2
?	3-4
?	5-6
?	7-8
?	9-12
?	13 and above
10.	Are you taking or have you taken ESL classes?
?	Yes
?	No
11.	Did any of your parents or grandparents graduate from college?
?	Yes
?	No
?	Don't know
12.	The primary language spoken in your home is:
?	English
?	Chinese
?	Korean
?	Spanish
?	Other
13.	What is your main manner of transportation to IVC?
?	Bus
?	Drive Alone
?	Carpool
?	Bike
?	Motorcycle
?	Other

14.	Which of the following would make it easier for you to get to the college?
?	Ride share (carpooling) program
?	Additional express bus routes to IVC
?	More frequent bus routes to IVC/Shorter waiting times between buses
?	Additional evening bus service
?	No services needed; I have adequate transportation
?	Other
45	
	Additional bus service is needed for: (select one or more)
?	Brawley
	Calapatria
	Calexico
?	El Centro
?	Heber
?	Holtville
?	Niland
?	Seeley
?	Westmorland
?	Winterhaven
?	Do not know
16	What is your travel distance from your residence to main campus, one way?
?	
2	16-30 miles
0	More than 30 miles
	More than 50 miles
17.	Which location is MOST convenient for you to take classes? (Select top two choices)
?	Calexico Campus
?	Main Campus
?	Online
	Please select ALL the sources that you have used to get information about IVC.
2	Counselors

2010 IVC Stu	udent Survey
?	Always
?	Nearly Always
?	Usually
?	Seldom
?	Never
	If you are unable to get the courses you need on the days or hours that work for you, what days times are consistently the problem? (Select all that apply.)
?	Mornings (7:30-11:50 a.m.)
?	Afternoons (12 noon-4:30 p.m.)
?	Evenings (4:45-10:00 p.m.)
?	Monday-Thursday
?	Friday
?	Saturday
?	Online
24	
	Below is a list of educational goals at IVC. Please select the goal that applies to you.
?	Obtain a BA/BS after completing an AA/AS Degree
	Obtain a BA/BS without completing an AA/AS Degree Obtain a two year AA/AS degree without transfer
?	Obtain a two year AA/AS degree without transfer
	Obtain a two year vocational certificate without transfer
?	Discover/formulate career interest, plus goals Prepare for a pow gareer (acquire ich skills)
?	Prepare for a new career (acquire job skills)
?	Advance in job/career (update job skills)
?	Maintain certificate or license
	Educational development (intellectual, cultural)
	Improve basic skills in English, reading, or math
	Complete credit for high school diploma or GED
	Undecided on goal
?	Personal interest
25.	Number of units currently enrolled in at IVC?
	0.5-6.0

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?	6.5-11.5
?	12-18
?	18.5 and above
24	Number of write COMPLETED at IVO with a greate of IIOII or bight of
20.	Number of units COMPLETED at IVC with a grade of "C" or higher?
	1-10
	11-20
	21-30
?	31-40
	41-50
2	51-60
2	Above 60
?	Above 60
27.	How many hours do you typically read/study each week for a class that meets 3 hours weekly?
?	None
?	1-2 hours
?	3-4 hours
?	More than 4 hours
20.	Mhigh mannar of instruction do you profer?
20.	Which manner of instruction do you prefer? In person
2	Online
	No preference
?	No preference
29.	Do you plan to leave the Imperial Valley area once you complete your education at IVC?
?	Yes
?	No
?	Not sure
	IVC has a clear and published mission that identifies its educational goals.
?	Strongly Agree
?	Agree
	Undecided

?	Strongly Disagree
35.	IVC offers a variety of general educational courses to meet my needs and interests.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
36.	The classes I have taken at IVC have helped me achieve my educational and/or career goals.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
	The lab and studio classes that I have taken (for example, Chemistry, Biology, Art, Reading) have sed me work towards my educational goals.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
?	N/A
	I can apply what I am learning in courses at IVC to my everyday life (relationships, work, social etc.)
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree

39. My instructors are highly skilled and come to classes well prepared.

	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
40 . I	My instructors are fair in their grading.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
41.	My instructors are willing to talk with me about my questions and concerns.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
	Strongly Disagree My instructors keep office hours and appointments. Strongly Agree
42.	My instructors keep office hours and appointments.
42.	My instructors keep office hours and appointments. Strongly Agree
42.	My instructors keep office hours and appointments. Strongly Agree Agree
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided Disagree
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided Disagree Strongly Disagree
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided Disagree Strongly Disagree Classrooms meet my educational needs and are well maintained.
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided Disagree Strongly Disagree Classrooms meet my educational needs and are well maintained. Strongly Agree
42.	My instructors keep office hours and appointments. Strongly Agree Agree Undecided Disagree Strongly Disagree Classrooms meet my educational needs and are well maintained. Strongly Agree Agree

2010 IVC Student Survey

44. I have found IVC campus(es) to be positive and supportive educational environment	44.	I have found	IVC campus(e	s) to be positive	and supportive edu	ucational environment	(s)
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- Strongly Agree
- Agree
- Undecided
- Disagree
- Strongly Disagree

45. Comments about classes

46. IVC has appropriate services/resources available to assist me in meeting my educational and career goals.

- Strongly Agree
- Agree
- Undecided
- Disagree
- Strongly Disagree

47. Please rate the following services: How knowledgeable is the staff?

	Excellent	Above Average	Average	Below Average	Extremely Poor	N/A
Library	?	?	?	2	?	?
Tutoring	?	?	?	?	?	?
Reading/Writing Lab	?	?	?	?	?	?
Language Lab	?	?	?	?	?	?
Computer Labs (for example, Math Lab, Business Lab, nursing Lab)	2	2	2	?	2	?
Extended Campus	?	?	?	?	?	?
Distance Education/Online Course Support	?	?	?	2	?	?
Workforce Development/Job Placement	?	?	?	2	?	?
Counseling	?	?	?	?	?	?
Registration/Admissions/Records	?	?	?	?	?	?

Assessment Center	?	?		?	?	?
Disabled Students (DSPS) Services	?	?	?	?	?	?
EOPS/CARE/Calworks/Student Support Services	?	?	2	?	?	2
Financial Aid	?	?	2	?	?	?
Bursar's (Payment Office)	?	?	?	?	?	?
Transfer Center	?	?	?	?	?	?
Veteran's Affairs	?	?	?	?	?	?
Student Affairs	?	?	?	?	?	?
Parking Services	?	?	?	?	?	?
Health Service	?	?	?	?	?	?
Campus Security	?	?	2	?	?	?
Childcare	?	?	?	?	?	?
Bookstore	?	?	?	?	?	?

48. Please rate the following services: Was the staff helpful and courteous?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A
Library	?	?	?	?	?	?
Tutoring	?	?	?	?	?	?
Reading/Writing Lab	?	?	2	?	?	?
Language Lab	?	?	?	?	?	?
Computer Labs (for example, Math Lab, Business Lab, Nursing Lab)	?	?	?	2		?
Extended Campus	?	?	?	?	?	?
Distance Education/Online Course Support	?	?	?	?	?	?
Work Development/Job Placement	?	?	?	?	?	?
Counseling	?	?	?	?	?	?
Registration/Admissions/Records	?	?	?	?	?	?
Assessment Center	?	?	?	?	?	?
Disabled Students (DSPS) Services	?	?	?	?	?	?
EOPS/CARE/CalWork/Student Support Services	2	?	2	?	2	?
Financial Aid	?	?	?	?	?	?

Bursar's (Payment Office)	?	?	2	2	2	?
Transfer Center	?	?	?	?	?	?
Veteran's Affairs	?	?	?	?	?	?
Student Affairs	?	?	?	?	?	?
Parking Services	?	?	?	?	?	?
Health Services	?	?	?	?	?	?
Campus Security	?	?	2	2	2	?
Childcare	?	?	?	?	2	?
Bookstore	?	?	2	2	2	?
Cafeteria	?	?	?	?	?	?

49. Please rate the following services: Was the wait time for service appropriate?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Library	?	?	?	?	2
Tutoring	?	?	?	?	?
Reading/Writing Lab	?	?	?	?	?
Language Lab	?	?	?	?	?
Computer Lab (for example, Math Lab, Business Lab, Nursing Lab)	2	?	2		2
Extended Campus	?	?	?	?	2
Distance Education/Online Course Support	?	?	?	?	?
Work Development/Job Placement	2	?	2	2	?
Counseling	2	?	?	?	?
Registration/Admissions/Record	S ?	?	?	?	?
Assessment Center	?	?	?	?	2
Disabled students (DSPS) Services	?	?	?	?	?
EOPS/CARE/CalWorks/Student Support Services	?	?		2	
Financial Aid	?	?	?	?	?
Bursar's (Payment Office)	?	?	?	?	2
Transfer Center	?	?	?	?	?
Veteran's Affairs	?	?	?	?	2

Student Affairs

	?	?	?	?	?
Parking Services	?	2	?		?
Health Services	?	?	?	?	?
Childcare	?	2	?	2	?
Bookstore	?	?	?	?	?
Cafeteria	?	?	?	?	?

50. Please rate the following services: Is the location satisfactory?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	N/A
Library	2	?	?	?	?	?
Tutoring	?	?	?	?	?	?
Reading/Writing Lab	?	?	?	?	?	?
Language Lab	?	?	?	?	?	?
Computer Lab (for example. Math Lab, Business Lab, Nursing Lab)	?	?	?	?	2	?
Extended Campus	?	?	?	?	?	?
Distance Education/Online Course Support	?	?	?	?	?	2
Work Development/Job Placement	?	?	?	?	?	2
Counseling	?	?	?	?	?	?
Registration/Admissions/Records	?	?	?	?	?	?
Assessment Center	2	?	?	?	?	?
Disabled Students (DSPS) Services	?	?	?	?	?	?
EOPS/CARE/Calworks/Student Support Services	?	?	2	?	2	2
Financial Aid	?	?	?	?	?	?
Bursar's (Payment Office)	2	?	?	?	?	?
Transfer Center	?	?	?	?	?	?
Veteran's Affairs	?	?	?	?	?	?
Student Affairs	?	?	?	?	?	?
Parking Services	?	?	?	?	?	?
Health Services	?	?	?	?	?	?
Campus Security	?	?	?	?	?	?

Childcare

	?	?	?	?	?	?
Bookstore	?	?	?	?	?	?
Cafeteria	?	?	?	?	?	?

51. Rate the following services: Did the service help you in meeting your educational/career goals?

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Library	?	?	?	?	
Tutoring	?	?	?	?	?
Reading/Writing Lab	?	?	?	?	2
Language Lab	?	?	?	?	?
Computer Lab (for example. Math Lab, Business Lab, Nursing Lab)	2	?	2	2	2
Extended Campus	?	?	?	?	?
Distance Education/Online Course Support	?	?	?	?	?
Work Development/Job Placement	?	?	?	?	?
Counseling	?	?	?	?	
Registration/Admissions/Record	S	?	?	?	?
Assessment Center	?	?	?	?	?
Disabled Students (DSPS) Services	?	?	?	?	?
EOPS/CARE/Calworks/Student Support Services	?	?	?	?	?
Financial Aid	?	?	?	?	?
Bursar's (Payment Office)	?	?	?	?	
Transfer Center	?	?	?	?	?
Veteran's Affairs	?	?	?	?	?
Student Affairs	?	?	?	?	?
Parking Services	?	?	?	?	?
Health Services	?	?	?	?	2
Campus Security	2	?	?	?	2
Childcare	2	?	?	?	?
Bookstore	2	?	?	?	2
Cafeteria	?	?	2	?	2

52.	What hours are convenient for you to use these services? Select all that apply.
?	8 a.m10 a.m.
?	10 a.m12 noon
?	12 noon-2 p.m.
?	2 p.m4 p.m.
?	4 p.m6 p.m.
?	6 p.m8 p.m.
	The Library book collection and data base services are adequate.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
?	Do not know
	IVC should add a requirement for work experience, field experience, or a service project to all ors and certificates.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
?	Do not know
55.	IVC should offer an exchange program with a college in another country for students.
?	Strongly Agree
?	Agree
?	Undecided
?	Disagree
?	Strongly Disagree
?	Do not know

56. The buildings, roads, and lawns at IVC are well maintained.

Rarely

?	Never
	14000

62. Comments about services.

63. QUESTIONS THAT WILL HELP IVC DETERMINE IF WE SHOULD CONTINUE WINTER SESSION

What was your reason for enrolling for winter session? (Check all that apply.)

- Requirements for graduation, transfer, major, certificate
- To repeat a class because of failing grade
- Career advancement
- Self Interest
- I have never attended winter session

64. In regards to winter session, what is your opinion about taking classes 5 days a week for 5 weeks?

- Works for me
- Too many days per week
- Too fast paced for the information being presented
- Conflicts with other life responsibilities (work)
- Doesn't match my child's school schedule
- Other

65. If you currently participate in winter session, how many units are you able to take?

- 0.5-3.0
- 3.5-6.0
- 6.5-9.0

66. If you currently participate in summer session, how many units are you able to take?

- 0.5-3.0
- 3.5-6.0
- 6.5-9.0

67. What is your opinion about scheduling a winter session?

- Winter session should be continued.
- Winter session should be discontinued.
- Winter session should be discontinued, but replaced with two summer sessions.
- I don't know.

100%