

### Area: Academic Program Evaluation; Recommendation 64

Require instructional deans and department chairs to focus on scheduling courses that have the greatest student demand, specifically arts and sciences courses, those that fulfill general education requirements (such as United States history), and CTE courses that fulfill core competencies (such as business communication). Similarly, programs should avoid scheduling elective or optional courses, especially those offered at four-year colleges (such as East Asian history), or that provide skills that could be learned on the job (such as office transcription).

(Completed 4-23-2013)

| Activity 3.1   | Person(s) Responsible  | Timeline   | Status and Progress:   |
|--|--|--|--|
| 1. Establish Program Pathways.   | <ul> <li>VP Instruction,</li> <li>VP for Student Services,<br/>Technology &amp; Research<br/>Sub Committees:</li> <li>Student Services Council</li> <li>Instructional Council</li> </ul>   | Fall 2014  | <ol> <li>April 23, 2013 - 30% complete</li> <li>Scheduling process has been centralized for Fall 2013. It is based on historical data and priority is to meet student needs</li> <li>1st Draft of Program Pathways will be reviewed by Student Services during Fall 2013</li> <li>Need to determine the frequency of each Pathway</li> </ol> |
| Activity 3.2:  | Person(s) Responsible  | Timeline   | Status and Progress  |
| <ol> <li>Develop a course inventory list with fill rate, cap, and course classifications; i.e. IGETC, CSU-GE, TOP-Codes, etc.</li> <li>Develop course inventory list with associate degrees, certificates and programs.</li> </ol> | <ul> <li>Enrollment Management         Task Force</li> <li>VP Instruction</li> <li>Sub Committees:</li> <li>Instructional Council,</li> <li>Curriculum Committee,</li> <li>Student Services Council</li> <li>Beatriz Avila, Jill         Nelipovich &amp; Michael         Heumann</li> </ul> | 1 <sup>st</sup> Draft: 4-<br>2013<br>Final Drafts<br>by:<br>9-2013 | <ol> <li>April 23, 2013 - 75% complete</li> <li>Course inventory list is posted on Blackboard START Team shell. Now we need to add IGETC, CSU and Top Codes</li> <li>Add <u>all</u> associate degrees, etc. by August 2013</li> </ol>  |



| Activity 3.3:  | Person(s) Responsible  | Timeline   | Progress  |
|--|--|------------|---|
| Develop a program inventory list.  | <ul> <li>Enrollment Management<br/>Task Force</li> <li>VP Instruction</li> <li>Sub Committees:</li> <li>Instructional Council,</li> <li>Curriculum Committee,</li> <li>Student Services Council</li> </ul> | April 2013 | April 23, 2013 - 99% complete  1. List completed  |
| Activity 3.4:  | Person(s) Responsible  | Timeline   | Progress  |
| <ol> <li>Conduct assessment of course offerings.</li> <li>Create additional objective assessment criteria.</li> <li>Evaluate credit and non-credit options after assessment has been completed.</li> </ol> | <ul> <li>Enrollment Management<br/>Task Force</li> <li>VP Instruction</li> <li>Sub Committees:</li> <li>Instructional Council</li> <li>Curriculum Committee,</li> <li>Student Services Council</li> </ul>  | Fall 2014  | April 23, 2013 - 20% Complete  1. See Activity 1.2 above and    Annual Program Review which will include review    of success, retention and completion rates |
| Activity 3.5:  | Person(s) Responsible  | Timeline   | Progress  |
| <ol> <li>Conduct assessment of program offerings.</li> <li>Create additional objective assessment criteria.</li> <li>List and evaluate available</li> </ol>  | <ul> <li>Enrollment Management<br/>Task Force</li> <li>VP Instruction</li> <li>Sub Committees:</li> <li>Instructional Council,</li> <li>Curriculum Committee,</li> </ul>                                   | Fall 2014  | April 23, 2013 - 20% Complete  1. See Activity 1.3 above and Annual Program Review for each major and/or program using a form based on FCMAT Tool             |

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| options including TMC's & University Studies Major after assessment has been completed.   | Student Services Council |  |
|---|--------------------------|--|
| <ul> <li>Evidence:</li> <li>Course inventory list; and</li> <li>Program inventory list.</li> <li>Assessment Criteria Templates (when available)</li> <li>List of Completed TMC's</li> </ul> |                          |  |



### **Area: Budget Monitoring; Recommendation 29**

Use the budget-monitoring tool provided by FCMAT that directs attention to the end-of-year expected results so that staff can better anticipate fiscal year results, identify issues and make early adjustments if needed. By further broadening the application of this tool to each unit overseen by a vice president, the college can develop better budget monitoring and apply resources more effectively.

(Completed 5-28-2013)

| Activity 4.1:                        | Person(s) Responsible  | Timeline      | Status or Progress to Date                       |
|--------------------------------------|------------------------|---------------|--|
| Develop a process that requires the  | Board                  | Academic      | May 28, 2013 – 15% Complete                      |
| institution and individual programs  | VP Business            | year 2013-    | Conceptual framework                             |
| to utilize the budget monitoring     | Executive Council      | 2014          | Utilize Dashboard in development. Each dashboard |
| tool which will reflect month-to-    | Department leaders     |               | will be unique to the program/area               |
| month expenditures.                  | Information Technology |               |  |
| Activity 4.2:                        | Person(s) Responsible  | Timeline      | Status or Progress to Date                       |
| Set a target for an adequate reserve | Board                  | May 2013      | May 28, 2013 – 100% Complete                     |
| level, goal of 16.6%.                | VP Business            |               | Funding Balance Policy                           |
|                                      | Executive Council      |               | Budget and Fiscal Planning- April 2013           |
|                                      |                        |               | • Academic Senate- May 2, 2013                   |
|                                      |                        |               | • College Council- May 6, 2013                   |
|                                      |                        |               |  |
| Activity 4.3:                        | Person(s) Responsible  | Timeline      | Status or Progress to Date                       |
| Develop a Funding Strategy Plan      | Board                  | June 2014     | May 28, 2013 – 0% Complete                       |
| to finance the 16.6% reserve.        | VP Business            |               | Will require collaboration with bargaining units |
|                                      | Executive Council      |               |  |
| Activity 4.4:                        | Person(s) Responsible  | Timeline      | Status or Progress to Date                       |
| Ongoing evaluation of the            | VP Business            | Starting July | May 28, 2013 – 0% Complete                       |
| effectiveness of budget planning     | Executive Council      | 2014          |  |
| process to obtain targeted goals     |                        |               |  |
| such as reserve level goal,          |                        |               |  |
| operational costs, assumptions, and  |                        |               |  |
| three-year fiscal projection.        |                        |               |  |



- 1. Budget Monitoring Tool
- 2. Fund Balance Policy
- 3. Funding Balance Strategy Plan
- 4. Minutes from Academic Senate, College Council & Budget & Fiscal Planning Meetings
- 5. Three-Year Fiscal Projection
- 6. Budget Assumptions



#### **Area: Fiscal Planning; Recommendation 40** Develop a working enrollment management program using the guidance provided by FCMAT in this area. (Completed 5-28-2013) Activity 5.1: Person(s) Responsible Timeline **Status or Progress to Date** Finalize the Enrollment Narrative will May 28, 2013 – 85% Complete **Executive Council** be completed • Enrollment Management Plan was partially Management Plan. **Enrollment Management** by September implemented during Summer 2013 Task Force 2013 • Fall schedule model done and achieved estimated Institutional Researcher FTES in a M-F balanced approach without Communicate additional portable classrooms, utilized data on fill to campus rates, wait lists, etc. community • Classroom efficiency assessed simultaneously by • Fall schedule was reviewed by Student Services in December **April 2013** 2013 Model will be used to predict the FTES **Supporting Documents:** Enrollment Management power point presentation Productivity & Fill Rate Report Activity 5.2: Person(s) Responsible **Status or Progress to Date** Timeline Develop an Administrative **Executive Council** Narrative will May 28, 2013 – 70% Complete Procedure that depicts the be completed Enrollment Management Process Cycle has been **Enrollment Management** Enrollment Management process. by September completed and was reviewed by Executive Task Force 2013 Council Institutional Researcher • Narrative / Policy to follow

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| Activity 5.3:   | Person(s) Responsible   | Timeline  | Progress  |
|---|---|---|---|
| Send Enrollment Management<br>Plan and procedures to<br>participatory governance<br>committees. | <ul> <li>VP, Instruction</li> <li>Academic Senate President</li> <li>College Council Chair</li> <li>Institutional Researcher</li> </ul> | September 2013  | <ul> <li>May 28, 2013 – 65% complete</li> <li>Enrollment Management Task Force: May 20, 2013</li> <li>Curriculum Committee: May 2, 2013</li> <li>Instructional Council: May 2013</li> <li>Student Services Council: May 2013</li> <li>Academic Senate: September 2013</li> <li>College Council: September 2013</li> </ul> |
| Activity 5.4:   | Person(s) Responsible   | Timeline  | Progress  |
| Evaluate the effectiveness of the Enrollment Management Plan.                                   | <ul> <li>Executive Council</li> <li>Enrollment Management<br/>Task Force</li> <li>Institutional Researcher</li> </ul>                   | 4 times per<br>year- after<br>census & end<br>of each<br>semester | May 28, 2013 – 0% Complete  |

- 1. Enrollment Management Process Cycle and Plan
- 2. Current FTE's number and projected number of FTE's;
- 3. Pam Deegan's Enrollment Management power point presentation.
- 4. Budget Assumptions document



### Area: Organizational Review and Budget Development; Recommendation 18

Establish a closer link between budgeting for classes and the FTES targets, ensuring that the business office and instructional office monitor costs and FTES generated.

This is important because these represent the greatest expense in the budget and the most significant revenue source.

(Draft 5-28-2013)

|  |                       |                   | (Diait 3-20-2013)          |
|--|-----------------------|-------------------|----------------------------|
| Activity 6.1:                          | Person(s) Responsible | Timeline          | Status or Progress to Date |
| Set FTES goal for the next academic    |                       | T 1 1 2012 (C     | 20 2012 00                 |
| year based on a three-year forecast of | • Board               | July 1, 2013 (for | May 28, 2013 – 0%          |
| State funding and to maximize the      | • VP Business         | AY 2014-2015)     |                            |
| reimbursement potential.               | • Executive Council   |                   |                            |
| Activity 6.2:                          | Person(s) Responsible | Timeline          | Status or Progress to Date |
| Program Reviews to                     | • Board               | November 1, 2013  | May 28, 2013 – 0%          |
| 1) Determine program health            | • VP Business         | ,                 |                            |
| 2) Assign FTES targets to              | • Executive Council   |                   |                            |
| Program/Department                     |                       |                   |                            |
| 3) Identify programs for               |                       |                   |                            |
| Program Vitality Review                |                       |                   |                            |
| Activity 6.3:                          | Person(s) Responsible | Timeline          | Status or Progress to Date |
| Set expectations for                   | • Board               | November 15, 2013 | May 28, 2013 – 0%          |
| 1) Fill Rates                          | • VP Business         | ,                 |                            |
| 2) FTES                                | • Executive Council   |                   |                            |
| 3) Costs per class or program          |                       |                   |                            |
| 4) Meeting student class need          |                       |                   |                            |
|  |                       |                   |                            |
|  |                       |                   |                            |
|  |                       |                   |                            |
|  |                       |                   |                            |



| Activity 6.4:  Evaluate the effectiveness 1) Class/Schedule budget 2) Targeted FTES 3) Fill Rates and include in EMP Evaluation Section | Person(s) Responsible  • VP Business • Executive Council | Timeline  4 x / year - after census & end of semester (starting AY 2014-2015) | Status or Progress to Date  May 28, 2013 – 0% |
|---|--|---|---|
| Activity 6.5  Non-compliant areas to develop Corrective Action Plan   | Person(s) Responsible  • VP Business • Executive Council | Timeline<br>TBD   | Status or Progress to Date  May 28, 2013 – 0% |

- Budget Monitoring Tool
- EMP Evaluation document
- FTES Reports
- Fill Rate Reports
- Program Reviews
- Corrective Action Plans if triggered



### **Area: Budget Monitoring; Recommendation 31**

Develop and share a regular schedule of FTES updates and modeling of annual FTES so that there is broad understanding of where the college stands regarding FTES targets, providing time for corrective action if warranted.

### Area: Enrollment and FTES Analysis: Recommendation 54

Communicate the FTES planning process to the entire college so that it guides decision-making processes throughout the organization.

(Draft 5-28-2013) (Modified 10-2-13)

|                                | 1 =                   | T                 | (Diait 5-20-2015) (Modified 10-2-15) |
|--------------------------------|-----------------------|-------------------|--------------------------------------|
| Activity 7.1:                  | Person(s) Responsible | Timeline          | Status or Progress to Date           |
| Set FTES goal for the next     |                       |                   |                                      |
| academic year based on the     | • Board               | July 1, 2013 (for | May 28, 2013 – 0%                    |
| three-year forecast of State   | • VP Business         | AY 2014-2015)     |                                      |
| funding and to maximize the    | Executive Council     | ,                 |                                      |
| reimbursement potential.       | - Likecutive Council  |                   |                                      |
| r statement                    |                       |                   |                                      |
| Activity 7.2:                  | Person(s) Responsible | Timeline          | Status or Progress to Date           |
|                                |                       |                   |                                      |
| Present information on the     | • Board               | September 1, 2013 | May 28, 2013 – 0%                    |
| following items: Reserve of    | • VP Business         |                   |                                      |
| 16.6% target, FTES Status, and | Executive Council     |                   |                                      |
| Fill Rates at:                 |                       |                   |                                      |
| Staff Development              |                       |                   |                                      |
| Meetings                       |                       |                   |                                      |
| • Town Hall Meetings and/or    |                       |                   |                                      |
| President's Monthly            |                       |                   |                                      |
| Update                         |                       |                   |                                      |
| Participatory Meetings         |                       |                   |                                      |
| • Campus Hours                 |                       |                   |                                      |
| Campus Hours                   |                       |                   |                                      |
|                                |                       |                   |                                      |
|                                |                       |                   |                                      |
|                                |                       |                   |                                      |



| Activity 7.3A:   | Person(s) Responsible   | Timeline        | Status or Progress to Date |
|--|---|-----------------|----------------------------|
| Send routine 'All User' email with data on targeted 1) Fill Rates; and 2) FTES   | <ul><li>Board</li><li>VP Business</li><li>Executive Council</li></ul>                               | August 20, 2013 | May 28, 2013 – 0%          |
| Use a 'tailored' dashboard concept   |   |                 |                            |
| Activity 7.3B  | Person Responsible  | Timeline        | Status or Progress to Date |
| Present a mini budget 101 workshop which will include seven major elements of the budget, including income sources, expenditures, and unmet needs.   | VP Business     with assistance of Carlos     Fletes  | October 1, 2013 | May 28, 2013 – 0%          |
| Activity 7.4:  | Person(s) Responsible   | Timeline        | Status or Progress to Date |
| Evaluate the effectiveness of communication via pre and post electronic surveys that inquire about the following:  1)Targeted FTES  2) Fill Rates  3)Triggers for Corrective Action Plans  4) Source of income, unmet needs, and include in EMP Evaluation Section | <ul> <li>President's Office</li> <li>Executive Council</li> <li>Institutional Researcher</li> </ul> | TBD             | May 28, 2013 – 0%          |



| Activity 7.5   | Person(s) Responsible                                     | Timeline | Status or Progress to Date |
|--|---|----------|----------------------------|
| Non-compliant areas to develop Corrective Action Plan. | <ul><li> VP Business</li><li> Executive Council</li></ul> | TBD      | May 28, 2013 – 0%          |

- Budget Monitoring Tool
- EMP Evaluation document
- FTES Reports
- Fill Rate Reports
- Program Reviews
- Corrective Action Plans if triggered