**IMPERIAL VALLEY COLLEGE**

**Student Learning Outcomes (SLO) Identification Form**

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| Department Name: | Business |  |  |

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| Course Number/Title or Program Title: | BUS 172 Office Technology & Procedures II |

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| Contact Person: | Angie Ruiz |

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| If course is part of a major(s), and/or certificate program(s), please list all below: | |  |  |  |  | |
| Major(s): | Certificate(s): | | | | |  | |  |  |  |  |
| Business Accounting Technician | Business Accounting Technician | | | | |  | |  |  |  |  |
| Business Office Technician | Business Office Technician | | | | |  | |  |  |  |  |
| Business Administrative Assistant | Business Administrative Assistant | | | | |  | |  |  |  |  |

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| --- | --- | --- | --- | --- | --- | --- |
| Does course satisfy a community college GE requirement(s)? |  | Yes | x | No |  | N/A |

If yes, check which requirement(s) below:

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|  | | American Institutions |  | Language and Rationality – English Composition | | | |
|  | | Health Education |  | Language and Rationality – Communication and Analytical Thinking | | | |
|  | | Physical Education / Activity |  | Natural Science | | | |
|  | | Math Competency |  | Humanities | | | |
|  | | Reading Competency |  | Social and Behavioral Sciences | | | |
|  |  | | | |  |  |
|  | **Student Learning Outcome** | | | | **Assessment Tool**  (e.g., exam, rubric, portfolio) | **Institutional Outcome\***  (e.g., SLO1, SLO2) | | |
|  | Develop research techniques to learn about a product or concept and persuade audience to believe in it. | | | | Oral Presentation Evaluation Form | ISLO1,ISLO3, ISLO5 | | |
|  | Develop oral, analytical and written skills by persuading a certain point of view in an oral presentation | | | | Oral Presentation Evaluation Form | ISLO1,ISLO3, ISLO5 | | |
|  | Display professionalism while selling skills, knowledge and education during a mock interview | | | | Interview rubric | ISLO1, ISLO2, ISLO3, ISLO5 | | |

**Each SLO should describe the knowledge, skills, and/or abilities students will have after successful**

**completion of course or as a result of participation in activity/program.** A minimum of one SLO is required

per course/program. You may identify more than one SLO, but please note that you will need to collect and

evaluate data for each SLO that you list above. Attach separate pages if needed. *For assistance contact: Toni Pfister* [*toni.pfister@imperial.edu*](mailto:toni.pfister@imperial.edu) *or X6546*

**\*Institutional Outcomes: SLO1** = communication skills; **SLO2** = critical thinking skills;

**SLO3** = personal responsibility; **SLO4** = information literacy; **SLO5** = global awareness

*3.2.2011 SLO Committee Rep./ Date:*

|  |  |
| --- | --- |
| **1. Course Number & Date of Assessment Cycle Completion** | **Course:** BUS 172 **Date:** December 10, 2010 |
| **2. People involved in summarizing and evaluating data** | Angie Ruiz, Business Professor  Valerie Rodgers, Business Division Chair |
| **3. Data Results**  Briefly summarize the results of the data you collected. | **Outcome 1:** Students were successful working in teams and organizing research responsibilities. A conference scenario was assigned and research was done on travel arrangements, meals, workshops and entertainment. The business documents, Power Point slides and presentation were excellent. The grades ranged from 100%-83%.  **Outcome 2:** Group presentations were successful. Each group used different techniques to present topics. Groups used Power Point slides, poster boards and others persuaded the audience just verbally. Assessment was done individually. Grades ranged from 50%-95%  **Outcome 3:**  95% of students dressed appropriately during group interviews. Students applied academic classroom experience if real work experience has not been obtained. |
| **4. Course / Program Improvement**  Please describe what change(s) you plan to implement based on the above results. | Reinforce that when presenting company topics, students need to imagine a real business setup. Speak as though they are in from of business professionals.  When experiencing group interview, students need to be more assertive when answering questions. Students that tend to be quiet stayed quiet.  A possible change would be to interview three students at a time, instead of five or six.  **\*\*Will this include a change to the curriculum (i.e. course outline)?** |
| **5. Next Year** Was the process effective? Will you change the outcome/ assessment for next year? (e.g., alter the SLO, assessment, faculty discussion process, strategy for providing SLO to student)? If so, how? | The oral presentation assessment tool was easy to follow and students could see an itemized list of areas that were assessed.  Need to decide if interview assessment tool is effective enough, since some not all students respond to questions. |

**The ASSESSMENT CYCLE: Closing the Assessment Loop**

You may elaborate as much as you need to in order to complete this form. Instructions are on the following page.

1. Please list the course number. In case page 1 is separated from page 2, this will help with

organization. Please include the date that assessment cycle was fully completed.

1. To encourage collaboration and the sharing of ideas, each form must be completed by at least

two people. If you are the only one teaching the course, you are encourage to share your data

results and improvement methods with at least one other staff or faculty member. Please list

the names of all faculty, staff, and students who were involved in summarizing or evaluating

the data. These names may be the same or different than those on the original SLO ID form.

1. Your original data results, or your raw data, should be kept within your department for three

years. At this time you do not need to submit the raw data, but please keep it for future quality

control measures. Please summarize the data that you collected. You should include how well

students scored on the assessment. You might also include: how many instructors submitted

data(full-time, part-time); the type of data that was submitted (rubric scores, practical test

results, etc); and, if appropriate, if a cross-section of classes (day, evening, online) were

assessed. If a rubric was used, you might discuss the number of students who scored 1, 2, 3,

or 4, for example, on the rubric.

1. This is an opportunity to have a rich discussion with others involved in education. Please

describe any changes that can be made based on the data. Changes might be made to class

activities, assignment instructions, topics taught in class, or the course outline of record, etc.

You might include when the changes will be implemented and, if a comparison is to be made,

when the next round of data will be collected (e.g. Fall 2009).

Then, answer “Yes” or “No” to the curriculum question – no explanations required but please

answer the question.

1. This may provide an opportunity to discuss what went well and what could be improved.

If the SLO needs to be tweaked or more outcomes/assessments need to be included you might

want to do that now while the information is fresh. This may allow faculty to modify SLO(s)

for next year and be prepared to include them on next year’s syllabus.

1. Please share your thoughts, feelings, and ideas on IVC’s SLO process thus far.

When completed, please email this form to your division secretary or chair (whoever is managing it locally) **AND** send a hard paper copy to the SLO coordinator. Thanks.