

SAO	SERVICE AREA OUTCOME #2	ISLO(S)
2	<p>Identify Outcome: Financial Aid students will demonstrate knowledge and understanding of Student Academic Probation policies.</p>	<input checked="" type="checkbox"/> ISLO 1 <input checked="" type="checkbox"/> ISLO 2 <input checked="" type="checkbox"/> ISLO 3 <input checked="" type="checkbox"/> ISLO 4 <input type="checkbox"/> ISLO 5
	<p>Measurable Outcome Summary: Reviewed data regarding content, success and completion of the SAP Workshop which became an on-line process beginning 2011-12. The data collected from Fall 2011 through Spring 2013 revealed that 70% of students who take the online SAP Workshop continue on to be disqualified in the next semester</p>	
	<p> <input type="checkbox"/> Met <input type="checkbox"/> Partially Met <input checked="" type="checkbox"/> Not Met </p> <p>Provide detail on any improvements/effectiveness and detail status on those not fully met: Given the SAP Workshop and Warning process does not appear to have the intended effect, the SAP Policy has been changed to Annual Evaluation. More emphasis will be placed on educating students on how to maintain SAP prior to the point of dropping below standards. New methods include Financial Aid TV custom videos to communicate our policies to students.</p>	

SAO	SERVICE AREA OUTCOME #3	ISLO(S)
3	<p>Identify Outcome: Financial Aid students will demonstrate knowledge of courses required to complete their program of study within maximum timeframe standards.</p>	<input checked="" type="checkbox"/> ISLO 1 <input checked="" type="checkbox"/> ISLO 2 <input checked="" type="checkbox"/> ISLO 3 <input checked="" type="checkbox"/> ISLO 4 <input type="checkbox"/> ISLO 5
	<p>Measurable Outcome Summary: Reviewed data regarding number of students who were required to submit a Student Education Plan review form at 60 or more degree applicable units. Although we have initial data indicating 585 students completed the SEP Review in 2011-12 and 914 for 2012-13, we will</p>	

	<p>need more time to determine if in fact these students ever reach an MTF status which will tell us if the student exceeded Maximum Timeframe standards in the future.</p>	
	<p><input type="checkbox"/> Met <input type="checkbox"/> Partially Met <input checked="" type="checkbox"/> Not Met</p> <p>Provide detail on any improvements/effectiveness and detail status on those not fully met: A few more years will be required to determine if completion of the SEP Review has any correlation to future success or non-success with program completion within Maximum Timeframe standards. We will compare results and in the future, procedures and student requirements will be modified in accordance with results.</p>	