**Service Area Outcomes (SAOs)**

**Program Outcomes Assessment Report – Phase I (form in progress Oct 2010)**

**“Department Mission Statement or Program Description & Identification of Outcome(s)”**

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| **Date:** | **November 1, 2011** |  |  |
| **The Department Name:** | **Student Health Services** |  |  |

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| **Contact Person & Others Involved in Process:** | **Lead: Sergio Lopez Others: Emily Bill, Saria Cardoza** |

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| Student Health Services recognizes that physical and mental wellness is essential to academic success. The program strives to promote services and health education programming designed to prevent and resolve health problems.  |

**Mission Statement or Description of the Department or Program:**

**Institutional Learning Outcomes Supported: Please check the ISLOs that are supported by your program:**

**\_\_X\_\_ISLO1** = communication skills; \_\_\_\_I**SLO2** = critical thinking skills; \_\_X\_\_**ISLO3** = personal responsibility;

\_\_X\_\_I**SLO4** = information literacy; \_\_\_ \_I**SLO5** = global awareness

**Program-level Outcomes and ways to assess: (Please choose 1-3)**

**Please identify at least one outcome and assessment method, and estimated date for the completion of Section II. Please keep in mind the Comprehensive Program Review Schedule.**

**Service Areas (Student Services, Financial Aid, Student Affairs, etc.): Please analyze at least one Outcome per year.**

**1.Outcome #1:** Expand Student Health Counseling Services to serve more students in a culturally competent manner.

*Est. Completion Date*: Spring 2012

*Way(s) to assess:* Successfully hire a second mental health services provider with competency in providing bi-lingual mental health treatment. Reduce waiting time for new students seeking mental health treatment.

**2.Outcome #2:** Increase Student Health Services to included basic primary care for currently enrolled students.

*Est. Completion Date:* Spring 2012

*Way(s) to assess:* Request proposals from outside health providers to include expanded primary health care for currently enrolled students. Enter into contract for services to begin Fall 2013.