

INSTITUTIONAL STUDENT LEARNING OUTCOMES (ISLOs)

ISLO 1	COMMUNICATION SKILLS
ISLO 2	CRITICAL THINKING SKILLS
ISLO 3	PERSONAL RESPONSIBILITY
ISLO 4	INFORMATION LITERACY
ISLO 5	GLOBAL AWARENESS

SERVICE AREA LEARNING OUTCOMES (SAOs)

SERVICE AREA OUTCOMES (Describe learning outcomes.)	ISLO(S) [Link SAO to appropriate ISLO(s).]
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SAO	SERVICE AREA OUTCOME #1	ISLO(S)
1	<p>Identify Outcome: The number of students who place at college level English and Math classes will increase with the use of the new guidelines to use EAP test scores.</p> <p>Measurable Outcome Summary: Record the number of students who submit EAP test scores and who meet the eligibility criteria for the 2014-2015 academic year.</p> <p> <input type="checkbox"/> Met <input type="checkbox"/> Partially Met <input type="checkbox"/> Not Met </p> <p>Provide detail on any improvements/effectiveness and detail status on those not fully met:</p>	<input type="checkbox"/> ISLO 1 <input type="checkbox"/> ISLO 2 <input checked="" type="checkbox"/> ISLO 3 <input type="checkbox"/> ISLO 4 <input type="checkbox"/> ISLO 5

SAO	SERVICE AREA OUTCOME #2	ISLO(S)
2	Identify Outcome: The number of students that are referred to the Early Alert Program and receive assistance will increase with the use of the new "Starfish" tracking software.	<input type="checkbox"/> ISLO 1 <input type="checkbox"/> ISLO 2 <input checked="" type="checkbox"/> ISLO 3 <input type="checkbox"/> ISLO 4 <input type="checkbox"/> ISLO 5
	Measurable Outcome Summary: Track the number of students referred by faculty and monitor the services they access and use to assist them to succeed in their classes for the Spring 2015 semester.	
	<input type="checkbox"/> Met <input type="checkbox"/> Partially Met <input type="checkbox"/> Not Met	
	Provide detail on any improvements/effectiveness and detail status on those not fully met:	

SAO	SERVICE AREA OUTCOME #3	ISLO(S)
3	Identify Outcome: By providing orientations online and in other formats more new students will be eligible to complete the required core services and receive priority registration.	<input type="checkbox"/> ISLO 1 <input type="checkbox"/> ISLO 2 <input type="checkbox"/> ISLO 3 <input type="checkbox"/> ISLO 4 <input type="checkbox"/> ISLO 5
	Measurable Outcome Summary: Track the number of new students who complete the orientation online, keep sign up sheets for face to face orientations. Number of new students completing orientation and receiving priority registration will increase by Spring 2015.	
	<input type="checkbox"/> Met <input type="checkbox"/> Partially Met <input type="checkbox"/> Not Met	
	Provide detail on any improvements/effectiveness and detail status on those not fully met:	