

Outcome #3 Graduation/Transfer

SAO: As per the Student Support Services Grant 80% of new program participants served each year will graduate with an associate degree or certificate and/or transfer to a four-year institution with an associate degree or certificate within (4) years.

Method of Assessment: US Department of Education SSS Annual Performance Report 2013-14 is due November 2014.

Summary of PE Scores for 2012-13 Assessment Year (P042A100938)					
PE Criteria		Maximum Points Allowed	Approved Rate	Actual Attained Rate	PE Points Earned
Persistence		4	78%	81%	4
Good Academic Standing		4	75%	89%	4
Associate's Degree or Certificate		2	80%	38%	0
Associate Degree or Certificate & Transfer to a 4 year institution		2	70%	30%	0
Funded Number	3	Number of Participants Funded to Serve 350	Number of Participants Served 435	Percent Served 124	3
Total Points	15				11

Assessment of Implementation Process: The Program Director, Counselor, Retention Specialist, and Office Assistant reviewed all the files of those students who were candidates for graduation. Approximately (77) students were flagged as graduates. Out of (77) graduate candidates (58) students were ready to graduate in spring 2013.

Decisions & Recommendations:

It is highly recommended to flag all graduate/transfer candidates during the month of August. Early assessment will allow SSS Staff to properly assist every prospective graduate/transfer student successfully.

- III. **DATA** (use data pertinent to your program/department; include qualitative and quantitative data; survey-evaluation results; and other relevant data to assess program/department effectiveness)

The SSS Program utilized Survey Monkey to measure student satisfaction with program staff and services effectiveness. Survey was conducted during the months of April-July 2013.

