

## CalWORKs Counseling Spring 2014

### 1. What is your age?

Answer Options	Response Percent	Response Count
18 to 24	39.3%	11
25 to 34	32.1%	9
35 to 44	25.0%	7
45 to 54	3.6%	1
55 to 64	0.0%	0
65 to 74	0.0%	0
75 or older	0.0%	0
<i>answered question</i>		<b>28</b>
<i>skipped question</i>		<b>0</b>

### 2. What is your gender?

Answer Options	Response Percent	Response Count
Female	89.3%	25
Male	10.7%	3
<i>answered question</i>		<b>28</b>
<i>skipped question</i>		<b>0</b>

### 3. What is your ethnicity?

Answer Options	Response Percent	Response Count
African american/Black Non-Hispanic	0.0%	0
American Indian/Alaskan Native	0.0%	0
Asian/Pacific Islander	0.0%	0
Filipino	0.0%	0
Hispanic/Latino	100.0%	28
White Non-Hispanic	0.0%	0
Other/Non-White	0.0%	0
<i>answered question</i>		<b>28</b>
<i>skipped question</i>		<b>0</b>

### 4. Is English your first language?

Answer Options	Response Percent	Response Count
Yes	29.6%	8
No	70.4%	19
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

### 5. I was treated courteously by the Reception staff?

Answer Options	Response Percent	Response Count
Yes	96.2%	25
No	3.8%	1

<i>answered question</i>	26
<i>skipped question</i>	2

6. The Reception Staff was helpful and answered my questions?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

7. The IVC CalWORKs Counselor was knowledgeable and able to answer my questions?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

8. My questions and concerns were answered promptly?		
Answer Options	Response Percent	Response Count
Yes	96.2%	25
No	3.8%	1
<i>answered question</i>		26
<i>skipped question</i>		2

9. The office hours were convenient to meet my needs?		
Answer Options	Response Percent	Response Count
Yes	96.4%	27
No	3.6%	1
<i>answered question</i>		28
<i>skipped question</i>		0

10. Overall, I am satisfied with the services I received?		
Answer Options	Response Percent	Response Count
Yes	100.0%	28
No	0.0%	0
<i>answered question</i>		28
<i>skipped question</i>		0

11. I feel comfortable returning for additional services if I need them?		
Answer Options	Response Percent	Response Count
Yes	100.0%	27

No	0.0%	0
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

### 12. How did you learn of the services at CalWORKs?

Answer Options	Response Percent	Response Count
Campus Flyer	0.0%	0
Counselor on campus	21.4%	6
Friend/Other Student	10.7%	3
Instructor/Staff	0.0%	0
Website Information	0.0%	0
Referral from Social Worker from CalWORKs	39.3%	11
Other	28.6%	8
<i>answered question</i>		<b>28</b>
<i>skipped question</i>		<b>0</b>

### 13. Did you attend Workshops to improve your English or math?

Answer Options	Response Percent	Response Count
Yes	18.5%	5
No	81.5%	22
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

### 14. Did you attend tutoring on campus?

Answer Options	Response Percent	Response Count
Yes	63.0%	17
No	37.0%	10
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

### 15. Do you know about the supportive services at IVC to help with Reading, Writing or Math courses?

Answer Options	Response Percent	Response Count
Yes	81.5%	22
No	18.5%	5
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

### 16. Did your counselor provide information on various options available to you in reaching your educational goal?

Answer Options	Response Percent	Response Count
Yes	96.3%	26
No	3.7%	1
Other (please specify)		0
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

**17. Did your counselor explain the options or answers to your concerns in a way which you understood?**

Answer Options	Response Percent	Response Count
Yes	96.2%	25
No	3.8%	1
<i>answered question</i>		<b>26</b>
<i>skipped question</i>		<b>2</b>

**18. Do you have a Student Educational Plan for your goal at IVC?**

Answer Options	Response Percent	Response Count
Yes	100.0%	27
No	0.0%	0
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

**19. How many children, by age, currently live in your household?**

Answer Options	Response Percent	Response Count
Less than 1 year old	7.7%	2
1 year old	11.5%	3
2 years old	15.4%	4
3 years old	26.9%	7
4 years old	15.4%	4
5 years old	26.9%	7
6 years old	19.2%	5
7 years old	0.0%	0
8 years old	15.4%	4
9 years old	0.0%	0
10 years old	0.0%	0
11 years old	3.8%	1
12 years old	15.4%	4
13 years old	0.0%	0
14 years old	7.7%	2
15 years old	0.0%	0
16 years old	3.8%	1
17 years old	3.8%	1
18 years old or older	7.7%	2
<i>answered question</i>		<b>26</b>
<i>skipped question</i>		<b>2</b>

**20. Do any of your children attend IVC Preschool?**

Answer Options	Response Percent	Response Count
Yes	37.0%	10
No	29.6%	8
Children attend other day care	22.2%	6
Not applicable; children are over 5 years of age	11.1%	3
<i>answered question</i>		<b>27</b>
<i>skipped question</i>		<b>1</b>

**21. My CalWORKs Social Worker provided the services I needed for my educational goal?**

Answer Options	Response Percent	Response Count
Yes	96.2%	25
No	3.8%	1
	<i>answered question</i>	<b>26</b>
	<i>skipped question</i>	<b>2</b>

**22. Please provide comments you may have regarding IVC CalWORKs Counseling Program below:**

Answer Options	Response Count
	11
	<i>answered question</i> <b>11</b>
	<i>skipped question</i> <b>17</b>

**23. What suggestions do you have for improving the CalWORKs Counseling Program?**

Answer Options	Response Count
	13
	<i>answered question</i> <b>13</b>
	<i>skipped question</i> <b>15</b>

**24. Please provide your IVC Student ID (G#)**

Answer Options	Response Count
	27
	<i>answered question</i> <b>27</b>
	<i>skipped question</i> <b>1</b>