# SLO Cycle Assessment Form Please type on this form. Do not submit handwritten forms.

| Course:<br>POLS 102   |              | Semester data collected:<br>Fall 2012   |   | Date this form was completed:<br>January 13, 2013  |  |  |
|---|--------------|---|---|--|--|--|
| # of sections offered:  | # of section | _   | Data Collected from: (Check all that apply) |  |  |  |
| 17  | 16           | •   | FT FacultyX PT FacultyX                     |  |  |  |
| .,  | 17           |   | DayX EveningX Hybrid/OnlineX Weekend        |  |  |  |
| People involved in summarizing & evaluating data (minimum of two)   |              | Gaylla Finnell, Kevin White, Jose Landeros, Raul Navarro, and Norma Villicana   |   |  |  |  |
| 2. Please list the SLO(s) that was (were) assessed. Include the description listed on the Course Record of Outline. |              | SLO 3: Examine the Election and Voting Process.   |   |  |  |  |
| 3. Data results  Briefly summarize the data. (Please see instructions).   |              | 514 students completed a survey at the end of the Fall 2012 semester regarding SLO3. 507 (99%) of the students surveyed stated that their Fall 2012 POLS 102 course provided them with information which helped them to better understand the American election and voting process. 299 (58%) of the students surveyed participated in activities associated with the 2012 Presidential Election. Activities included Voter Registration Drives, Get Out the Vote (GOTV) activities, volunteering for political campaigns, working at the Polls on Election Day, working at the Imperial County Elections Department. 215 (42%) of the students participated in classroom assignments researching campaign issues and writing essays regarding candidates and issues. Overall, 99% of the students participating in the SLO3 activities stated that the experience improved their understanding of the American election and voting process and 97% stated that the experience improved their understanding of government and public policies. See the attached SLO Assessment Survey Results for more information. |   |  |  |  |
| 4a. Course/Program Improvements  Please describe what change(s) you plan to implement based on the above results    |              | The POLS 102 Fall 2012 courses provided students with various ways in which to examine the American election and voting process. Overall, a majority of students felt that the activities enhanced their classroom learning, improving their understanding of the American election and voting process (99%), and their understanding of government and public policies (97%).  |   |  |  |  |
| 4b. Will this inc<br>the curriculum (<br>outline)?<br>Yes<br>NoX  | _            | to  |   | ontinue to work together to develop innovative ways of American government and politics. |  |  |

# 5. How did the SLO(s) contribute to student acquisition of the **Institutional Learning Outcome(s)** (ILOs)?

For example, if ILO #1 (communication skills) was identified as being related to this SLO, then please write a sentence or two supporting the relationship.

#### IVC's 5 ILOs:

**ILO1 = Communication Skills ILO2 = Critical Thinking Skills** ILO3 = Personal Responsibility

**ILO4 = Information Literacy** ILO5 = Global Awareness

#### ILO2 - Critical Thinking Skills

Students were required to analyze propositions, campaign issues, and political platforms of various candidates. In addition, they were given the opportunity to discuss their opinions with other students and to debate issues.

## ILO4 – Information Literacy

Students were required to research propositions, political issues, and political platforms of various candidates. This required students to access and use various resources, including, but not limited to, the Internet, newspapers, television news, documentaries, and personal interviews.

# ILO5 - Global Awareness

Students were required to analyze election issues, which helped them develop an increased awareness of community, state, national, and international issues.

## 6. Next Steps

Was the process effective? Will you change the outcome/assessment (e.g., alter the SLO, assessment, faculty discussion process. strategy for providing SLO to students)? If so, how?

The process was very effective. Student comments indicate that a majority of students enjoyed learning more about elections and voting, and appreciated the opportunity to participate in activities which benefited our community and nation. Student voter participation increased from 23% in the June 2012 Primary Election to 70% in the November General Election. This process definitely supported the course goal of fostering informed, responsible participation in public life.

This was the first time SLO3 has been assessed. Faculty will meet to discuss strategies prior to the next cycle assessment of SLO3, which may involve some adjustments to the assessment document and process.

#### 7. After Thoughts

Feel free to celebrate, vent, or otherwise discuss the process It was great getting the students involved with the election process and voting! Many of our students voted for the first time during the November 2012 election.

For instructions on how to fill out this form, click here:

#### **SLO Cycle Assessment Form Guidelines**

Or visit the IVC SLO Website: http://www.imperial.edu/faculty-and-staff/campus-committees/studentlearning-outcomes/slo-forms-and-handouts/

#### Imperial Valley College

#### **Political Science Department**

#### SLO ASSESSMENT SURVEY RESULTS - FALL 2012

POLS 102: American Government & Politics

Faculty teaching POLS 102: American Government & Politics in Fall 2012 participated in the assessment of the following course Student Learning Outcome:

#### **SLO 3:** Examine the election and voting process.

ISLO2 – Critical Thinking Skills ISLO4 – Information Literacy ISLO5 – Global Awareness

The Fall 2012 course offerings of POLS 102 included seventeen (17) sections, offered by six (6) faculty members (full and part time). The Student Learning Outcome was demonstrated by the following tasks:

- 1. Students were to participate in activities that provided them with opportunities to examine the election and voting process, as assigned by their instructor.
- 4. Students were to take a survey at the end of the class to assess the SLO activities.

# **Student Survey Results**

514 students participated in the survey. 507 students (99%) stated that their POLS 102 course provided them with information which helped them to better understand the American election and voting process. 299 students (58%) participated in activities associated with the 2012 Presidential Election.

|   |   | Response |         |
|---|---|----------|---------|
|   | Did your POLS 102 course provide you with information which helped you to better understand the American election and voting process? |          | Unknown |
| 1 |   |          | 1%      |
|   | Did you participate in activities associated with the 2012 Presidential Election?   |          | NO      |
| 2 |   |          | 42%     |
|   | Did the experience improve your understanding of the American election and voting process?  |          | NO      |
| 3 |   |          | 1%      |
|   | Did the experience improve your understanding of government and public policies?  |          | NO      |
| 4 |   |          | 3%      |
| E | Do you believe voting is important for our society?   |          | NO      |
| 5 |   |          | 2%      |
| _ | Do you think of voting as a duty, or as an option?  |          | OPTION  |
| 6 |   |          | 33%     |
| 7 | Are you registered to vote?   |          | NO      |
|   |   |          | 23%     |
| _ | Did you vote in the June 2012 Primary election?   |          | NO      |
| 8 |   |          | 77%     |
| _ | Did you vote in the November Presidential election?   |          | NO      |
| 9 |   |          | 30%     |

#### Student comments regarding their SLO3 election and voting activities:

The entire class up to this point has been fun and informative. The people that represent us in government may be intelligent, but should not be left without the input of everyday citizens. I like that this was stressed within this course. I thought my engagement within the GOTV activities gave me a deeper understanding of the interplay between government and its citizens. We have a voice, and I am sure to exercise it for the rest of my life because of this class.

After the election, I have a much better understanding of all that takes place. Also, I have much more respect for all the people that work in the election process and all that help out. I never knew how much work it takes. Also I was able to see how people responded during the voting process.

I think voting is very important because it is people's voice toward electing the one person who represent America

Throughout the whole election process and working at the polls I've come to appreciate and further respect the jobs of the people in the voting registrar. It is definitely difficult and hectic to keep everything under control. It was also very nice to get a chance to help out in the community and get to interact with different people.

I really enjoyed working as a poll worker.

It was a great experience this project because from this I was able to understand more about politics and government; the way that the government influences the votes the restrictions that the put because of racial discrimination.

I did phone banking and I thought it was an awesome experience. All the videos that our teacher showed us in class really helped me understand how politics work around elections.

I am very glad I took this class, because it made me understand how important our opinion is. I was a little upset that i didn't get the chance to vote, because I am not a US citizen, but in 4 years I will get the chance to vote and make my opinion valid. Now I feel more confident when someone asks me about politics.

Before this class i wasn't sure i wanted to vote because i really didn't know much about the candidates and or what the propositions were. this class really helped me

Being involved in this 2012 election gave me a different perspective of what voting is all about. Being a part of the election and assisting the public with voting made me realize how important it is for everyone to vote. I actually thought more people voted but know after the elections and then hearing that this was a big turnout really made me realize how many people do not vote. Since the time I turned 18 I have voted and never not thought of voting. I think this was a great opportunity for the political science class to fully experience what this class teaches us.

I did enjoy the course very much! The course helped my understanding of the whole voting process and what happens behind closed doors. I think the campaign 2012 project was really brilliant and wish every political science class had the same opportunity I did. Through the course I found this new interest in politics and love to debate and hear about other views. I have also gained an open mind to sides of both parties and what they both can do for America. I am truly glad I had the opportunity to take this course.

I found the experience a truly rewarding one. I never thought that our vote would be so powerful! I now want to be a pollworker for the next Presidential election:)

I now have a better understanding of the voting process and it has made me become more interested in politics.

Such a great class!! I learned so much and loved hearing all the speakers and participating in the different activities.

I loved working at the polls. :)

My experience of doing phone banking for the election was an experience in which I learned a lot. It was great being able to inform people about proposition 32 which concern the budget for community colleges so they could make a right choice when voting on election day. I would highly recommend others to do phone banking because it's an experience in which you can make a change by informing your community and encouraging them to vote which is definitely important.

Before this course I sometimes didn't care about elections. I was not informed about candidates and if I had time to go I do it. In this elections due to this class, I was involved in all the things about elections, for example, to know the propositions when you first told us that we need to choose one to speak in front of the group about that or when I did a walking precinct in Calexico. I think that this class opened my eyes in the election process and politics because I was uninformed about this.

I participated in phone banking at the Imperial County UniServ. I called around one hundred voters and I was surprised that only five of them actually cared about what the propositions were for. Voters need to focus and understand their importance of their vote. Luckily the propositions 30 and 32 did go in our favor. This experience really made me acknowledge the

importance that one vote has to the whole country.

I really liked the experience as a poll worker, I learned new things and met new people. It was an interesting experience and I would love to do it again.

I am really glad I decided to take this course during my first semester at IVC. It greatly impacted my political awareness and it had great timing because it was during the 2012 election. My teacher inspired me to be politically involved throughout my life and the issues she chose to discuss have made me realize at an early age that I need to do my part in becoming informed of the current events in the U.S. I really enjoyed being a poll worker as well as being involved in the precinct walking. Overall, I think this class is one of the classes that has made me more prepared as a student.

This year was my first time voting and to me my POLS 102 class was a great help for me to have a better understanding of how important every vote is. Before I didn't think voting was as important but now I have a very different view towards voting. This class has been of great help for me to have a better understanding of how our government works and the big difference each person can make.

This class not only helped me out in the process of this government even more, but also in society.

POLS102 is a great class that really helped me understand the voting process and how We The People really CAN make a difference. I was especially lucky to be in this class the year of the election.

I have really enjoyed this class and really do believe I am more informed about how the voting process works. It was fun participating in the GOTV activity of phone banking, it was a great experience.

I really enjoyed being a poll worker for the presidential elections. In the precinct I worked, every time someone came in to vote they said that they were very amazed and glad that young students participate on working in the elections. Overall this was a very nice experience.

I really enjoyed working at the polls. Thanks for providing us with such a nice experience(:

Participating in the 2012 General election process was extremely rewarding and enjoyable. Thank you so much for encouraging and allowing us to be part of something so much bigger then ourselves.

I really enjoyed volunteering as a poll worker. Although, it was a lot of hard work and hours it was worth it. I had a great experience, especially since it was my first year voting.

It was a really great experience getting to vote for the first time and to have had the duty of working an election poll.

I really liked working for the Adopt a Poll because it shows how a lot of people are voting and how they really care about their country. It is a good experience because you learn a lot of things on how the elections work and how people make sometime to vote even though they have work.

I felt good when I participate in the phone banking because I convince people to vote for proposition 30 and not for proposition 32. When I voted I felt excited because it was my first time and I thought that my vote did matter and it could make a change.

This activity helped me understand the election process even more than any documentary or book. I would love to participate as a poll worker again in the future, and I would have liked to work in other GOTV options but I did not have time.

I really like the experience of helping count the votes and helping my community to vote. I now understand that it is very important to vote and I will like to participate again during the elections.

I realized the power that us, as students, have. I learned how we can contribute to favor the propositions that benefits us, and discourage the ones that affect our interests. This was a new experience and I'll be glad to contribute again latter.

I really enjoyed all the activities I participated in. Before this class, I really didn't know a lot of voting and what my vote actually meant. However, all of the activities and what not opened my eyes up to the world of voting and I enjoyed every second of it. I participated in phone banking for my project and I thought it was a lot of fun! (and they fed us very well) I am considering working at the polls just for a personal experience during the next election. Anyway, overall the experiences were priceless and I thought this class demonstrated the importance of our vote extremely well.

Phone banking was a great experience and it not only help the people I got to talk to but also me.

My experience for this election was unexpected. I experienced the unbelievable within customer service, and helping the public. The election polls made see a complete other side of what voting means. It was a life time experience to witness being a poll worker and appreciated the help and all the hard work that was put it.

I have really learn a lot and I have enjoyed this course, and I can honestly say from now and on I will vote and volunteer to be a poll-worker for every single election because my vote does count! It was a wonderful experience to participate in the elections process.

I really enjoyed working at the polls. I think that is a contribution to democracy.

I really liked working as a poll worker on the Nov. 6, 2012 elections because it showed me how many people do care about our nation. Also, I'm glad I got to be part of them, it made me feel like I did something to help. :)

It was an awesome experience, worthy and very helpful in every way.

I think that it was a good experience when it is the first time you vote.

I would have liked to have voted in the November 2012 elections, but I couldn't vote because I'm not a US. Citizen. In this class, I learned so many good things about politics, I learned about the elections and candidates and how important is to vote.

I had a great experience working the polls on election day. I got to experience how the day of a poll worker does. It is a very long and exhausting day, but i will do it again to serve my duty as an American. I thank all the people that made it possible for us students work the polls. I had fun helping and serving our country.

I really want to thank the poll workers because after working in the polls I know the hard work it takes to be in the polls actually work in them.

Thank you very very much for getting me more involved with politics than ever before. Thank you for getting more informed and letting us students know that our voice does matter!

This 2012 election poll-working was overall a great experience! I got to see politics in a whole different prospective.

It was great to participate in the November 2012 election. It opened my eyes to how important elections are and I will continue to vote no matter how big or small an election is.

I totally enjoy doing phone banking. It was informing people and having fun at the same time. This project completely made me think about how important voting is and how much our vote does matter. I greatly appreciated this opportunity of working on the different activities. I definitively had a great experience.

It was a great experience to have worked as a poll worker. I learned a lot of things that i didn't know before about politics. I don't think i would do it again only because it was stressful and there were many people who were mad that they weren't on the list, it was also very chaotic. Over all it was something to learn from and a great experience maybe later in the future i would consider doing it again with more experience.

I would very much have liked to participate in poll working this election, but because I'm too young I worked with Group 1 on the presentation about the IID candidates for Division 2 and I learned not only a great deal about the IID, but a great deal about how much time, effort, and money goes into campaigns. I had a great experience working on that presentation and hope that future students will have the same opportunity to learn more about the importance of local elections.

I had a very pleasant experience serving as a poll worker i now have a better understanding of election and voting process. I also enjoyed the (GOTV) activity phone banking it was a very fun experience. i really appreciate the experience of having to do this activities especially on a presidential election because there was much more citizens involved.

Working as a poll worker was a new and instructional experience for me. Be a poll worker is not as easy as I thought, it involves a lot of responsibility because people are giving you they vote and they expect that it should be safe with you. Also I was surprised because I did not expect to see many young voters as I did. This experience thought me a lot about the electoral process and made me appreciate the work of the poll workers.

GOTV was a great experience! I really enjoyed learning about the differences between the propositions and being well informed of the pros and cons of each. I really felt as though I was able to make an informed decision and make a difference!

Due to all the lectures and personal encouragements made by my teacher to help us be aware of the many problems in the voting area i was able to see beyond the perspective i never thought i would have. I see how imperative it is to vote, and how we as citizens must take advantage of this opportunity and try to make a difference. I was able to hear and listen to different candidates, which was very interesting, given that most were up against each other. When i was in the phone booth i saw how other citizens were very dedicated to their work and opinions. The experience changed my mindset to a completely different level, i am no longer ignorant.

It is a really good experience for young adults to see how politics work.

Working in the elections of 2012, was lots of hard work and frustration; but overall it was a good experience to know of our democratic system, candidates, and people's voting rights.

This experience was very exciting and eye opening to the truth of the elections

I experienced to work at phone baking and this was really important because i got to motivate others on voting and I actually learned many important things throughout this semester in our political class.

This political science course has greatly helped me to understand elections. Because of this class, politics is more of a concern for me.

In this class I really learned very interesting and important things that I did not know before of politics well especially in voting elections because in there you know how they do and what they have to do in order to be the best candidate, also you see that in many occasions you are like discriminated well your vote but in reality your vote does matter because it can make a difference.

Even though, this was my first election I do not regret it one bit. This whole experience has been wonderful and memorable. I have learned so many things about politics and government, but most importantly how our vote makes a difference.

My experience with this year's election process was very fun and exciting! Since it was my first time voting, I'm very glad you informed us of every step we needed to take to be a registered voter, and also an informed voter. It really did help in my understanding of the different propositions and candidates for IID districts. I'm also very glad I was able to participate in the phone banking. That was a very neat experience and I felt like I was really making a difference. Overall, I feel like my experience with this year's general election was awesome!

The election and voting all takes a long time and actually has its work put into it. I just worked with phone banking for proposition 30 and it really does take a long time and a lot of work.

I think that working at the polls on election day was a great experience. I think that working at the polls really helps you appreciate the elections department and past poll workers jobs. If it weren't for them, how would our votes be counted? As well as who would help us understand the voting procedure. Working at the polls was hard and at times stressing but it was overall a great experience.

This course was a great opportunity for all of us because we learn many important things about the elections. Also it this class is very important because you learn that your vote is very important for our country.

One thing in particular has really stood out to me, and that is the importance of the people to get out and vote and make our voices heard to the government. I really enjoyed this class and feel that I have a much better understanding of the way the government is run and how politics really works.

I enjoyed poll working because I got to experience the voters one-on-one. I enjoyed the feeling of being part of an important cause that benefited my country.

I'm also getting the opportunity to work on the canvas board, allowing me to see, and help with what goes on behind the scenes after the election. Votes are still being counted.

I worked on precinct walking for my city, Calexico. Some classmates and I walked a good part of the city campaigning the democratic parties' views, which was no on 32 and yes on 30. We were informed by the interest group about these propositions, although we were informed in our Polisci class. But they were very generous to us, and i had fun explaining to people how important their vote is, and that their opinions do matter. I noticed that many people were not registered to vote and were not informed where to register, so we gave them a phone number from the city hall to get informed and where to get applications to register to vote. It was a fun experience and i would be glad to do it again in the near future!:)

Working as a poll worker was an amazing and unforgettable experience. I learned about the importance of voting, and that everyone who is 18 or older and who is a U.S. citizen has the right to vote. I also learned a lot about provisional voting. Being a poll worker was an awesome learning experience.

Overall, the class has taught me much about the value of voting and political influence; although it may seem to me like it's plenty of information, it doesn't even cover all that there is to how the nation runs and how it came to be this way. I feel that my experience in the class and the 2012 presidential election has been enlightening for me in that it instilled the value of the people's voice and especially that my right to vote is a privilege. Seeing the results of the propositions in California showed that our service during the campaigns helped in passing some of these. Somehow, I feel more optimistic about the future of the country now that I'm much more informed than I was before this course.

I had a lot of fun working at the polls, definitely a learning experience.

My POLS 102 class did helped me a lot in the understanding of elections.

I'm very happy with all the knowledge and experience I learned while being in POLS 102. Not only did I vote for the first time, but also I became very informed with the props and candidates. I also understood the importance of voting and being well informed about voting thanks to this class.

I was so glad I got to vote for the general election of November 2012. I felt more mature and responsible. I also felt that my vote counted.

I really enjoyed working at the Phone banking because it helped me understand the difference between Prop # 30 and Prop # 32 and each helped the economy. Being in POLS 102 has really opened my eyes on the different propositions and how each year the voting process did struggle, but as of this year didn't have that many mishaps when it came to voting. I really appreciate this class and everything I'm learning.

Thank you for the great experiences and the wonderful information on voting. You motivated me to be involved more in my community and also to vote. I am very grateful to have you as a teacher and it was great to see you working as well on voter election night.

This course not only informed me with the importance of voting, but made me a better person. I feel like I'm important to our society.

I had a great experience working the poll and I learned so much! It is an experience I will remember for the rest of my life.

Even though I can't vote because I'm not a citizen I understand the importance of voting and hopefully I get my citizenship this year so I can participate In our politics and vote so my voice will be heard.

POL 102 provided me a great amount of information about our political system and how it works.

I have a better understanding of our countries politics and the economic situation but I believe a lot of other people aren't informed that we are.

Many people during the election didn't even know who to vote for or who they were because they were not informed about our election.

I really appreciate what i did in this course because I had a better understanding of the politics and election and that my Vote is important, and that it does matter.

My experience as a poll worker was simple amazing. I loved working with people and watching new and old voters.

I had a great experience seeing all the diehard voters.

I greatly enjoyed my participation in the GOTV Activity. I was assigned to precinct walking through El Centro and it was fun. At first, I thought it might be boring but participants get to meet new people and also get involved in the community.

I learned a lot about the propositions and the candidates for the last election. Because of this class, I knew for what and whom to vote for!

I believe that without taking this class, I would not have gained knowledge based on the election process. I probably would not have registered to vote for the 2012 election, and I probably still would have been in the blind about the presidential process including the entire basis of politics. I believe that this class gave me the opportunities to not only learn, but to be involved in the process of politics and I think that with that experience I will never lose sight on how important the elections are. I believe this class has offered me much more than I thought, I am glad to say that I actually learned and that I actually was able to participate and be a part of something great.

I was a phone banker. It gave me a great experience that I will never forget, I believe everyone should get involved during the elections.

Being involved in phone banking gave me the chance of learning more about particular propositions. We literally told people to vote for prop 30 and not 32 because it would benefit our schools and colleges. My experience helped me understand more clearly how government and public policies were being run as well as the American election and the voting process.

I felt like an informed voter for this election and will continue to vote throughout each election.

I had so much fun doing this project. I learned a lot in this class and now I have a better understanding of how important it is to vote and to get involved in our government. I learned many skills that I will definitely apply in the future. It is a GREAT experience!

I truly enjoyed the experience I gained by participating in the Pols 102 project assignments. I was able to gain knowledge on a campaign I would have not been familiar with had I not participated in this class or its projects.

After taking this class I feel more involved in the political world had I not taken the class I probably wouldn't have voted at all. I now am more aware of how the government works and I found voting and the voice the American people have to be very important in changing this economy. I am glad to be aware of what is going on in the world.

A fascinating experience in the complications of American democracy.

The overall class experience has definitely opened my eyes to how politics and government work, though I'm not a registered voter, I will plan on participating next election.

I think this was the best time to take this class, during the presidential election. It was nice being able to talk to someone about current political issues. One of the things I am most grateful for is the opportunity i got to be a poll worker. I really enjoyed the experience and felt like i was really a part of this election.

I greatly enjoyed POLS 102. At first I thought it was going to be boring and just review of what I already learned in similar classes I had taken. The activities and lectures really opened my eyes to the American government and the voting process. In addition, I really enjoyed the opportunities to participate in the GOTV activity and poll working. The overall class was a great experience and I'm glad I got to take part in it on the year of the presidential election.

My Political Science 102 class has helped me understand so many important points about our government, politics, voting, and so many other important details.

My experience was so amazing working 15 hours on election day they were worth it for me. I got to meet new people and actually make a difference in my community and I got to help some of the older people that it was there first time voting as it was mine too. I might consider of doing it again in the future now that I have experience, at the end of the night I actually knew what I was doing. I was able to do it faster than when I had started.

It seemed very hard to be a poll worker but once you are in to it its easy:)

As a voter that I am now, I feel like it is the responsibility of everyone to vote and i felt great satisfaction when I voted for the first time. I felt like I was doing my job.

This course was amazing. I greatly enjoyed it because it made me understand the importance of participating in our democracy. Before this course I wasn't even registered to vote because I was not aware of the power I have as a citizen with my vote. Now, after this amazing class and amazing experience involving us in this 2012 election, I know I have a voice and from now on I will make sure for it to be heard.

I had a great experience this fall semester, and I would recommend working or aiding any campaign duties in the next elections regardless if you feel it doesn't make difference because it truly does. In my opinion everyone's actions do matter and we must all come together as a common people in our society to establish a better society for future generations to come.

I used to think that my vote would not be heard, but my instructor made me realize a lot of things, and among those things, I realized that voting does make a difference.

I had fun learning about all these things. I'm a permanent resident, which is why I don't vote, but I felt involved in the election and I would like to think that I helped in a positive way.