Learning Services SAOs 2019-2020

 $\textbf{From:} \underline{noreply@imperial.edu} \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO-Outcome and Assessment/Measurement Tool Only} \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO-Outcome and Assessment/Measurement Tool Only} \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO-Outcome and Assessment/Measurement Tool Only} \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO-Outcome} \\ = \underline{only and assessment/Measurement} \\ = \underline{only and assess$

Sent: Wednesday, October 23, 2019 10:37 AM To: Josue Verduzco < josue.verduzco@imperial.edu>

Subject: SAO- Outcome and Assessment/Measurement Tool Only - Receipt

Email- You will receive a copy of this.	josue.verduzco@imperial.edu
Academic Year	19-20
Department Name	Learning Services
Enter the SAO number	SAO #1
Enter the SAO description here.	Students will receive help to enhance their academic goals through our services at the Study Skills Center and find all services satisfactory
Assessment Tool Survey conducted via MachForms. The surveys are completed anonymously.	

Criteria for Assessment

90% of students will find our tutors to be knowledgeable, or recommend our tutors to someone else, or show enthusiasm, or notice that tutoring was beneficial in their academic endeavors.

 $\textbf{From:} \underline{noreply@imperial.edu} < \underline{noreply@imperial.edu} > \underline{norep$

Sent: Wednesday, October 23, 2019 10:50 AM

To: Josue Verduzco <<u>josue.verduzco@imperial.edu</u>>
Subject: SAO- Outcome and Assessment/Measurement Tool Only - Receipt

Email- You will receive a copy of this.	josue.verduzco@imperial.edu
Academic Year	19-20
Department Name	Learning Services
Enter the SAO number	SAO #2
Enter the SAO description here.	Students will have increased access to academic help through the Embedded Tutoring Program. Students and faculty will find services satisfactory.
Assessment Tool Survey conducted via MachForms. The surveys are completed anonymously.	
Criteria for Assessment	

Surveys will demonstrate that both faculty and students find the embedded program satisfactory by 90%.

Moreover, we predict at least 30% new students will be made aware of free tutoring.

 $\textbf{From: } \underline{noreply@imperial.edu} \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{noreply@imperial.edu} \\ > \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{on behalf of SAO- Outcome and Assessment/Measurement Tool Only \\ < \underline{on behalf of SAO- Outcome and Assessment/Measurement \\ < \underline{on behalf of SAO- Outcome and Assessment/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measurement/Measureme$

Sent: Wednesday, October 23, 2019 10:59 AM

To: Josue Verduzco < josue.verduzco@imperial.edu >

Subject: SAO- Outcome and Assessment/Measurement Tool Only - Receipt

Email- You will receive a copy of this.	josue.verduzco@imperial.edu
Academic Year	19-20
Department Name	Learning Services
Enter the SAO number	SAO #3
Enter the SAO description here.	Through the Embedded Tutoring Program we predict that embedded courses overall will have an increased success rate by an average of 7%.
Assessment Tool Institutional Research report	

Criteria for AssessmentEmbedded to non embedded courses will be compared.