Linda Amidon

From:	Jeff Cantwell
Sent:	Thursday, March 04, 2010 1:25 PM
To:	Linda Amidon; Tina Aguirre
Cc:	John Lau
Subject:	Re: Need evidence for the Midterm Report - Argos
Attachments:	ImpValley Two Person Training Agenda rev 2.xls

Hi Tina and Linda,

The email below is evidence of training for Argos back in January 2008.

I'll continue looking.

    Jeff

From: Sal Yu [mailto:sal.yu@evisions.com]
Sent: Thursday, January 10, 2008 12:38 PM
To: Dawn Chun
Cc: Jeff Cantwell
Subject: re[2]: More report spec.

Hi Dawn,

Attached is a revision of the agenda. The main difference is that everybody will be grouped together in the beginning of day 2 to create a report from the beginning to the end. This will expose your datablock designers to banded reports but the biggest advantage of this is the 2 groups can see the other groups responsibilities/jobs and can interact with one another to iron out the communication process when requesting a report.

Also, everybody will be be exposed to OLAP.

Thank you,
Sal

>> Our campus is so report hungry that anything is helpful at this point.
>>
>> The agenda looks okay except will there be a chance for the designers to
>> learn how to create reports? I would like both the designers and the
>> report writers get exposed to OLAP.
>>
>> Thanks, Sal!
>>
>> Merry Christmas and Happy New Year, talk to see after Jan. 9 or contact
>> Jeff.
>>
>> Dawn
>>
>>

>> From: Sal Yu [mailto:sal.yu@evisions.com]
>> Sent: Tue 12/18/2007 1:22 PM
>> To: Dawn Chun

1

>> Salvador Yu
>> sal.yu@evisions.com
>> Programmer, Client Services
>> Evisions, Inc.
>> 14522 Myford Rd.
>> Irvine, Ca 92606
>> Phn: (949) 833-1384
>> Fax: (714) 730-2524
>> Help Desk: http://helpdesk.evisions.com
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Home Page: www.evisions.com

Linda Amidon

Hi Linda and Tina,

Attached is a copy of the pricing for Argos.

Still looking!!

 Think before you print

evisions

Pricing Information
Imperial Valley College
Attn: Dawn Chun

ARGOS

Product	Unit Price	QTY	Total
ARGOS Server	$30,000.00	1	$30,000

Concurrent Users Included: Unlimited

Training Included: 1 administrator user, 1 remote assisted
installation, 1 remote general overview sessions for end
users, 1 remote technical session for IT users

	Unit Price	QTY	Total
OPTIONAL Schedule and Delivery Module	$5,000.00	1	$5,000
OPTIONAL SQL Import Module	$3,500.00	1	Included
OPTIONAL Dashboard Functionality	$5,000.00	0	$0
OPTIONAL OLAP Tool	$6,000.00	0	$0

Annual Support for Year 2+ is calculated at 15% of the cost of the ARGOS server plus any optional modules	15%		$5,250
Annual Support year one is a fixed amount specific for Imperial Valley College			$1,000

OPTIONAL Training and Support

Additional remote training sessions	$225 per hour
Onsite training sessions (hourly)	$225 per hour plus Travel and Expenses
Onsite training session (full day)	$1695 per day plus Travel and Expenses

OPTIONAL Professional Services

Hourly rate for professional services to assist with report and datablock creation	$225/Hour

Total Dollar Amount	**$36,000**

Terms Of Quote

Pricing Expires on December 31, 2007

All pricing for optional modules/packages that are not purchased with the original order will be guaranteed until
December 31, 2008

All maintenance charges and annual support costs will not increase for 3 years. Any increase in annual support
or maintenance costs will not increase more than 4% after the initial 3 year period.

New features/modules that are released with any new version of Argos will have an associated charge. New
features/modules that are purchased will increase the annual support charges.

Evisions, Inc.
14522 Myford Road
Irvine, CA 92606
Fax - 714.730.2524
Tax ID - 88-0411440

From:	Jeff Cantwell
Sent:	Thursday, March 04, 2010 1:33 PM
To:	Linda Amidon; Tina Aguirre
Cc:	John Lau
Subject:	Re: Need evidence for the Midterm Report - more Argos

Hi Tina and Linda,

The email below is when Argo license was purchased by Dawn for installation.

Still looking!

- Jeff

-----Original Message-----
From: Dawn Chun
Sent: Friday, May 25, 2007 8:45 AM
To: Jeff Cantwell
Cc: Robin Ying; Mary Carter; Carlos Fletes; Kathie Westerfield; Janis Magno
Subject: FW: Argos - New Permanent License

Here it is........I will setup the AUG meeting mid June.   dawn

-----Original Message-----
From: Penny Dobbs [mailto:penny@evisions.com]
Sent: Thursday, May 24, 2007 10:18 AM
To: Dawn Chun
Subject: Argos - New Permanent License

Dear Imperial Valley College,

Congratulations on your purchase of Evisions' Argos! Our role is to ensure your successful implementation and use of Argos.

We have converted your license to a status of permanent. The new license is installed just like an update. To download and install the new license, your MAPS administrator will need to follow these steps:

1

1. Ensure that the most current versions of MAPS and Argos are installed on your server. Use the "Check for Updates" button in the MAPS Configuration Tool to download available updates.
2. Apply the updates immediately. Repeat steps 1-2 until the Configuration Tool notifies you that no updates are available. The new license will be downloaded and applied as part of this upgrade process (see note below.)

Important Note: If you were running a version of Argos prior to 2.5, you will need to perform the following additional steps (after steps 1 and 2 are complete):
3. Restart the MAPS server.
4. Enter the MAPS Configuration Tool (only after closing Argos, the MAPS Configuration Tool and ALL browser windows).
5. Check for updates again. You will now see the new license available. Apply the upgrade immediately to activate your permanent license.

The main Argos download area where you can find installation information, training information and miscellaneous support documents:
                http://www.evisions.com/support/argos

When prompted for a usename and password use the username and password you already have been using for accessing our support site. If you are not sure what it is please contact our helpdesk and they can provide it for you.

If you need to search the helpdesk knowledge-base or submit a trouble ticket:
                http://helpdesk.evisions.com

If you would like to join the Evisions Argos listserve where you can communicate directly with other users of Argos you can click the following link:
                http://www.evisions.com/support/index.asp

We value your business and want to receive your feedback. We are constantly improving our products and want to hear from you with any suggestions on how we can make the Argos product and related documentation/tools better. Please don't hesitate to contact us with any questions you may have.

Looking forward to your success,

Sherie Delaney
Support Desk Coordinator
Evisions, Inc.
949.833.1384 ext. 253
sherie@evisions.com

ARGOS On Campus Training
January 15, 16, 17

Report Writer (Room 2609)		Designer (Room 2608)	
Department	Name	Department	Name
POST	Rhonda Ruiz	IT	Jeff Cantwell
Business	Carlos Fletes	IT	Bettsie Montero
Business	Betty Kakiuchi	IT	Alfonso Sanchez
Instruction	Linda Amidon	IT	Charles Wang
Business Div.	Mary Carter	IT	Randy Burt
External Campus	Rosanna Lugo	Research	Dawn Chun
External Campus	Dixie Krimm	Instruction	Matthew Thale
Fin. Aid	Grace Espinoza	A & R	David Poor
Fin. Aid	Letty Santiago	Learning Svc	Edward Cesena
H.R.	Travis	IT	Robin Ying
H.R.	Sheila	Fin. Aid	Jan Magno
H.R.	Zula		
H.R.	Angie		
Business Div.	Val Rodgers		
Behavioral Div.	Letty Petty		
Business Div.	Maria Sell		
Humanities	Jessica Waddell		
Sci/Math/Engr.	Carol Cortez		
A & R	Jose Alarcon		
Applied Sci.	Gonzalo Huerta		
Applied Sci.	Patty Robles		
Applied Sci.	Norma Santana		

Two Person Argos Training Agenda

Time	Day 1 — Trainer 2	Day 2 — Trainer 1	Day 2 — Trainer 2	Day 3 — Trainer 1	Day 3 — Trainer 2
8am	Two Person Argos Training	Flexible Time	Flexible Time	Flexible Time	Flexible Time
9am	Introduction/Kickoff	Report Specification Workshop 0 *	Report Specification Workshop 0 *	Datasets/Subreports	Band Editor Hands-On / Build Report 2
10am	End User Training	Datablock Workshop 0	Report Specification Workshop 1	Multi-form DataBlocks/Charts	Band Editor Hands-On / Build Report 3
11am	Designer Training Part 1 / End User Hands-On	Datablock Workshop 1	Banded Editor Training Part 2	Building OLAP Cubes Training	Using OLAP Hands-On
	Designer Hands-On Part 1 / End User Q&A		Band Editor Hands-On / Build Report 0	Scheduling & Delivery	
Noon					
1pm	Lunch Break	Lunch Break	Lunch Break	Lunch Break	
2pm	Designer Training Part 2 / Banded Editor Training Part 1	Advanced Query Techniques	Report Specification Workshop 2	Reporting Best Practices	
3pm	Designer Hands-On Part 2 / Banded Editor Hands-On Part 1	Datablock Workshop 2	Report Specification Workshop 3	Designer Q&A	End User Q&A
4pm	Evisions Resources	Datablock Workshop 3	Band Editor Hands-On / Build Report 1	Final Follow-up	
	Flexible Time			Flexible Time	
5pm					

* Choose a simpler report that has at least one grouping

- Project Manager/Adminsrators
- All Users
- Report Writers
- Designers

From: Dawn Chun
Sent: Wednesday, February 28, 2007 9:09 AM
To: Robin Ying; Jeff Cantwell
Subject: FW: Argos Evaluation Software Download

Attachments: Imperial Valley College.mapslicense

FYI

-----Original Message-----
From: Melanie Warlick [mailto:melanieg@evisions.com]
Sent: Wednesday, February 14, 2007 7:54 AM
To: Dawn Chun
Subject: Argos Evaluation Software Download

Dear Dawn,

Thank you for requesting a copy of our Argos software for your evaluation. This is
an excellent way to get a feel for the product and see how it meets your needs. We
are so committed to the value of our software we believe in letting you "test drive"
it before you have to make a purchase decision. Access keys are generally set to
expire in roughly 4-6 week increments. Simply contact us for additional codes, if
you're not finished with your testing by the time your codes expire.

If you foresee having any questions or you would just like someone to assist you
with the installation, you may visit our HelpDesk on our web site at:
http://helpdesk.evisions.com. To register, use the following Institution ID number:
 2G9O7Y8. Once registered, just log in and click submit a new support request. Our
support desk can be reached at (949) 833-1384 option 2.

Please take advantage of our technical expertise, and contact us as often as you
wish for pre-sales support. Much of what you will be undertaking has been done by
many of our clients before you. Stay in touch, as we can save you immeasurable time
in that regard. If you're attempting something complex, let us know as well. We
may not have done it, but we'd like to be involved in the process. Also, benefit
from other Argos users by subscribing to the Argos Listserv
(http://www.evisions.com/support/index.asp) and by visiting the Argos Co-op website
(http://datablocks.evisions.com) to see what DataBlocks have already been created.
The website can be accessed by clicking on the ?Site? icon within Argos.

Below you will find the links to our evaluation software. Please read the rest of
this message, print a hard-copy, then do the following:

(1) Visit this link to download the software and instructions:
http://www.evisions.com/support/argos

This link will prompt you for a username and password. The user name you will want
to use to download the software is:

Username: Dawn Chun
Password: 12345

(2) Attached to this email is the license key file that you will need when
configuring Argos. Please save this file and put it somewhere that you will be able
to access the file from the server on which you are installing Argos. The
installation instructions will tell you how to install this license file.

(3) Approximately a week after the install, please schedule a "walk through" of
Argos with us. This is a good supplement to your pre-evaluation demo. It'll also
ensure we provide you the resources to have a successful outcome. Please call the
Help Desk to schedule this with us.

(4) Keep us appraised of your progress, and contact us for anything at all! We are

here to help make your installation of Argos successful.

*** NOTE FOR THE ADMINISTRATOR ***
The installation documents and software itself are contained on the page listed
above. Please take a few minutes before jumping headlong into the installation
process to review the various PDF documents so that you have a good foundational
starting point before installing.

Do not hesitate to call/e-mail us in order to extend your evaluation period. Let us
know how much additional time you'll need, and we'll reply quickly with a new key.
*** END NOTE ***

The "walk through" usually consists of a conference call with one of our programmers
and two or more of your staff that will be working directly with the software. This
call usually takes less than an hour and our staff will be able to answer any
questions you have about Argos and how it can be customized specifically for your
system. This should be scheduled for a date about a week after you have installed
Argos and had a chance to work with it a bit on your own. If possible, please
provide a list of personnel (and their titles/positions) who will attend the
walkthrough.

Also, please let us know of the Banner areas you anticipate using Argos with.
Providing us with this information helps us to better prepare ourselves for any
questions you may have and also gives us a chance to gather together other sample
templates that might be useful with regards to your system.

As software developers, our pride and continued success rely upon producing the
highest quality products and providing exceptional support. If you have any other
questions or concerns regarding our software, please feel free to contact me
directly at any time!

Thank you again for trying Evisions Software!

Sincerely,

Melanie

Melanie Garland
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