Student Learning Outcomes Check List for Support Services
Now called Service Area Outcomes (SAOs)

	Identified SLO(s) Fall 08	Assessed by Summer 09	
ACCESO	✓	✓	
Academic Services	✓	✓	
Admissions	✓	✓	
Business Office	✓	✓	
Counseling:			
EOPS	✓	✓	
Matriculation/General	✓	✓	
Student Support Services	✓	✓	
Transfer	✓	✓	
CalWorks	✓	✓	
DSPS	✓	✓	
Financial Aid	✓	✓	
Human Resources	✓	✓	
IT/Information Systems	✓	0	
Library/ILearning Services	✓	✓	
Maintenance/Custodial	✓	✓	
Student Affairs	✓	0	
Reading/Writing Lab	✓	✓	
	17 Areas	**88% compliance**	