From: Mike McCormick

Sent: Monday, June 09, 2008 10:56 AM

To: Ed Gould Cc: All Users

Subject: Belated Thank You

Dear Customer Services Committee,

May I take this opportunity to thank you for your tireless efforts to bring happiness into faculty and staff lives. Just a few weeks ago, I was honored to be among the recipients of the Employee Recognition "Years of Service" celebration. In addition, to my cherished 35 year pin, you surprised me with an impressive light green glass clock and inscription showing IVC's appreciation for my 35 years of service. At the time, I was speechless. That doesn't happen often to me. Usually I have some quick retort, nice compliment, or something appropo to share; however, I was stunned by your kindness. When I opened the big white box and pulled away the regal blue paper, what I saw almost brought tears to my aging eyes.

Later that day, when I showed it to my six year old daughter, she asked, "Dad may I have the clock for my room?" Right now it is in my office, but when she pushes me, it will be in the littlest McCormick's bedroom, yet it will always be in my heart.

Some of my colleagues can't wait to leave IVC. One actually told me in his 40's, "I hate this place; I can't wait to retire." He's gone, and so is his pessimism. While I miss his friendship, I don't miss his misunderstanding of what a great working environment we have here at IVC. Committees, like the Customer Services Committee, quietly plan events, carry them out with excellence, and are rarely applauded for all of the details that go into making an event a success. Having so many faculty, staff, administration, (was Jim Pendley there?), and friends to share a special moment with all of the recipients made it a beautiful memory. Also, with Dr. Ed Gould there to help with the presentation, it just added frosting to the delicious cake that the Customer Services Committee had baked for us. Yes, the food was great. Certainly the awards were memorable. Oh, and yes, the presenters should be applauded, but what made it great for me was the IVC Family was there to say "thanks" to us. Believe me, some of us cherish those friendships.

So, once again, I could not go a day longer without thanking you from the bottom of my heart for what a great day that was. It makes working at IVC even better. I couldn't be happier. Customer Services Committee, YOU ROCK!

With humble sincerity and thanks,

Michael McCormick

P.S. May the Lord bless you double for your exemplary efforts.