# Imperial Valley College

## Customer Service Committee

Unapproved Minutes

|  |
| --- |
| Meeting of May 5, 2010Instructional Conference Room |
| Committee members present: | Erika AguilarLisa Cross, **Co-Chair**Sheila Dorsey-Freeman | Toni Gamboa Mike NicholasPatricia Robles, **Co-Chair** |
| Committee members not present: | Yethel Alonso, **Secretary** Maria EsquerTodd EvangelistMyriam Fletes Ed Gould, **Ex-Officio**  | Cesar GuzmanFrank MirandaRicardo PradisMartha SanchezMary Ann Smith |

1. **Call to Order**

The meeting was called to order at 3:30 pm by Patty Robles.

1. **Disaster Relief Effort Update**

Boxes have been delivered to several locations throughout campus. Items will be picked up periodically. Patty Robles reported that there are a few individuals that may be able to deliver the items directly o the ejidos. The Foundation Office will collect monetary donations for this cause.

Patty Robles said that Carol Hann, retired IVC instructor, has been in contact with her to gather information about the effects of the earthquake in the ejidos. Carol has forwarded the email with info and pictures to individuals that she knows in San Diego and different organizations have begun to

Thanks to email communication about the damages at the ejidos in Mexicali (which have been ignored by the media), the following has happened:

* East County Magazine in San Diego published a story with info from Patty Robles’s all users email and pictures taken by Joe Espinoza.
* Rescue Task Force (an international relief organization in El Cajon) has organized a donation project and were scheduled to go last Friday to deliver themselves to La Puerta (one of the damaged ejidos).
* The Law Offices of Anderson & Krieger from La Mesa were scheduled to visit Calexico last Saturday to bring donations themselves.
* Lutheran Border Concerns began working on a donation project and they will deliver items themselves.
1. **Southwest College**

Patty Robles stated that she has been contacted by a Southwest College student club, Pagkakaisa, who has expressed interest in assisting IVC with the disaster relief project. Patty Robles will write a letter to the student representative on behalf of the CSC with information on the disaster relief project.

1. **Next Meeting**

Next meeting TBA.

1. **Adjourn**

The meeting was adjourned at 11:00 am by Patty Robles.